# KS4 Business Studies Curriculum Map



| Subje   | Subject: AQA GCSE Business Studies Code: 8132 QAN: 603/0304/9 First Exam: 2019 |                                                                                                                                                 |                                                                                                 |                                                                                                                                                           |                                                                                               |                                                                                                                                           |                                                                                                   |  |  |  |  |
|---------|--------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|--|--|--|--|
|         | Based on 2.5 h                                                                 | ours teaching per week                                                                                                                          |                                                                                                 | Paper 1: 50% 1hr 45 mins (Business in real world, Influences on business, human resources)  Paper 2: 50% 1hr 45 mir (Business operations, marketing, file |                                                                                               |                                                                                                                                           |                                                                                                   |  |  |  |  |
| Key Sta | Key Stage 4: Autumn 1 A                                                        |                                                                                                                                                 |                                                                                                 | Spring 1                                                                                                                                                  | Spring 2                                                                                      | Summer 1                                                                                                                                  | Summer 2                                                                                          |  |  |  |  |
|         | Unit(s):                                                                       | 3.1 Business in the real world                                                                                                                  | 3.1 Business in the real world                                                                  | 3.2 Influences on business                                                                                                                                | 3.2 Influences on business                                                                    | 3.4 Human<br>Resources                                                                                                                    | 3.3 Business<br>Operations                                                                        |  |  |  |  |
| Year 10 | Details                                                                        | 3.1.1 The purpose and nature of business (6) 3.1.2 Business Ownership (7) 3.1.3 Setting business aims and objectives (3) 3.1.4 Stakeholders (2) | 3.1.5 Business<br>Location (2) 3.1.6 Business<br>Planning (4) 3.1.7 Expanding a<br>business (4) | 3.2.1 Technology (3) 3.2.2 Ethical and environmental considerations (5) 3.2.3 The economic climate on business (4)                                        | 3.2.4 Globalisation (4) 3.2.5 Legislation (2) 3.2.6 Competitive environment (2)               | 3.4.1 Organisational structures (4)  3.4.2 Recruitment and selection of employees (4)  3.4.3 Motivating employees (5)  3.4.4 Training (2) | 3.3.1 Production processes (5) 3.3.2 The role of procurement (6) 3.3.3 The concept of quality (5) |  |  |  |  |
|         | Assessment                                                                     | Mini-topic tests                                                                                                                                | Mini topic tests<br>End of Unit test<br>(PR1)                                                   | Mini-topic tests                                                                                                                                          | Mini topic tests<br>End of Unit test (PR2)                                                    | Mini-topic test<br>GCSE Mock Paper 1<br>(PR3)                                                                                             | EOY Exam                                                                                          |  |  |  |  |
|         | Enrichment                                                                     | Talks from local business about why they set up their business Set up Student Investor Challenge                                                | Local business<br>discuss their<br>planning                                                     | Local businesses<br>discuss the influences<br>on their business                                                                                           | Local businesses discuss competition techniques                                               | Ask NYCC Head of HR<br>to come in and talk<br>(Penny Yeadon)                                                                              | Visit to factory to<br>see production<br>processes at work                                        |  |  |  |  |
|         | Unit(s):                                                                       | 3.5 Marketing                                                                                                                                   | 3.5 Marketing                                                                                   | 3.6 Finance                                                                                                                                               | 3.6 Finance                                                                                   | Revision                                                                                                                                  | Revision                                                                                          |  |  |  |  |
| Year 11 | Details                                                                        | 3.5.1 Identifying and understanding customers (1) 3.5.2 Segmentation (2) 3.5.3 The purpose and methods of market research (6)                   | 3.5.4 The elements of marketing mix: 4Ps. (6)                                                   | 3.6.1 Sources of finance (3) 3.6.2 Cash flow (3)                                                                                                          | 3.6.3 Financial terms and calculations (4)  3.6.4 Analysing the performance of a business (5) | Revision and exam preparation                                                                                                             |                                                                                                   |  |  |  |  |
|         | Assessment                                                                     | Mini-test topics                                                                                                                                | Mini-test<br>Mock Exams                                                                         | Mini tests                                                                                                                                                | Mini tests<br>End of Topic test                                                               | Past Papers and<br>GCSE Exam                                                                                                              | GCSE Exam                                                                                         |  |  |  |  |
|         | Enrichment                                                                     | Marketing manager from local businesses                                                                                                         |                                                                                                 | Visit from Dawn Clarkson accountants, ex student?                                                                                                         |                                                                                               |                                                                                                                                           |                                                                                                   |  |  |  |  |

| Section: 3.1 Business in the real world                                                                                                                                                                                                                                                                                              | <u> </u>                                                                                                                                                                                           | Year 10                                                      | Grade Range: 1-9                                                                                                                                                           |  |  |  |  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|
| Students will learn about the purpose of business activity, the role of business enterprise and entrepreneurship, and the dynamic nature of business.  Students need to be aware of the impact business in the real world has on the four functional areas of business: business operations, human resources, marketing and finance. |                                                                                                                                                                                                    |                                                              |                                                                                                                                                                            |  |  |  |  |
| Opportunities to develop SMSC / British Value                                                                                                                                                                                                                                                                                        | ues:                                                                                                                                                                                               |                                                              |                                                                                                                                                                            |  |  |  |  |
| Spiritual Business objectives could be based on a passion or belief                                                                                                                                                                                                                                                                  | Cultural There are a wide range of businesses in all cultures. Use examples from these cultures to avoid any bias.                                                                                 |                                                              | stand that whilst businesses can be spect and tolerance is important.                                                                                                      |  |  |  |  |
| Moral What does it mean for a business to be ethical? Why is this important.                                                                                                                                                                                                                                                         | Democracy Explain how laws affect businesses, that the ability to vote affects business operations. Businesses lobby politicians, why do they do this, what is right or wrong.                     | The rule of law Understanding that bus consequences of not d | sinesses must respect the law and the oing so.                                                                                                                             |  |  |  |  |
| Social use of a range of social skills in different contexts,                                                                                                                                                                                                                                                                        | Individual Liberty                                                                                                                                                                                 | understanding and app                                        | ct of opinions and diversity reciation of the wide range of cultural aped their own heritage and that of other                                                             |  |  |  |  |
| Other opportunities and links                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                    |                                                              |                                                                                                                                                                            |  |  |  |  |
| Cross-curricular Links Maths: calculation of profit English Language: Clear written communication Geography: Economics of different countries.                                                                                                                                                                                       | Meta-cognition Opportunities Scaffolded tasks, like worked examples, allow students to develop their metacognitive and cognitive skills without placing too many demands on their mental resources | setting up your own bu<br>their own business. He             | ortunities, especially the motivation for siness. Get students to think of ideas for elp them to vision what it would look like. and information, e.g. Unifrog, to explore |  |  |  |  |

Section 3.1: Business in the Real World Page 2

Carefully designed guided practice, with support gradually withdrawn as the student becomes proficient

ideas.

| Section: 3.1 Business in the real world                                                                                                                                                                                                                                                                                    | Topic: 3.1.1 The Purpose and nature of | <sup>†</sup> businesses  | Year 10                                           | Grade Range: 1-9                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|--------------------------|---------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul> <li>Key learning objectives (knowledge / understanding / skills):</li> <li>The purpose of business</li> <li>The reasons for starting a business</li> <li>The basic functions and types of business</li> <li>Understanding business enterprise and entrepreneurship</li> <li>The dynamic nature of business</li> </ul> |                                        | Students to important. T | explain which characte<br>his can be done using a | nd challenge <u>all</u> students ristic of an entrepreneur they think is the most a diamond 9 template. r businesses that are created for each purpose. |

| Lesson | Learning objectives                                                       | Additional guidance                                                                                                                                                                       | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|--------|---------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To understand what a business is and the reasons for starting a business. | Reasons for starting a business include: producing goods, supplying services, distributing products, fulfilling a business opportunity and providing a good or service to benefit others. | 1                              | Introduction to the course, structure, topics and timings. Questions and Answers, issue out books, userids etc.  Discuss metacognition – consider setting up reflection journal or similar.  Business types – show pictures of a variety of businesses – students to explain what the purpose of each business is. Rally Robin Examples for some already created or list of purposes to match up  Stretch and challenge – students to generate ideas of other businesses that are created for each purpose. Think-write-Round-Robin  What is a business – BBC Bitesize video  Why start a business – BBC Bitesize article  Reasons for starting a business will overlap with entrepreneur's objectives. See section below for further ideas. |
| 2      | To understand the difference between goods, services, needs and wants.    |                                                                                                                                                                                           | 1                              | Camping decisions – have a list of items for a camping weekend.  Which items are needs and which items are wants?  Or NASA moon exercise  Goods vs services – BBC Bitesize webpage  Worksheet or mini white board activity – students to categorise lists or pictures into goods and services.  (Think-write-Round Robin)                                                                                                                                                                                                                                                                                                                                                                                                                    |

| Lesson | Learning objectives                                                                                                                                                                                                    | Additional guidance                                                                                              | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
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| 3      | To understand the meaning of factors of production.  To define opportunity cost.  To define the three sectors of primary, secondary and tertiary and give examples of types of businesses that operate in each sector. | Characteristics of an entrepreneur include being hard working, innovative, organised and willing to take a risk. |                                | Picture of PS4 – what resources have been used to create the product? Jot Thoughts  What resources go into making hot dogs?  For reference – factors of production  Images of takeaway/delivery options (pizza, Chinese food etc), students to explain which they would choose and why. Think-write-Round Robin  Students to create a simple budget of money earned and money spent over the last month to realise that they have a choice to make when spending money.  Explain the opportunity cost of time – the benefits of school work or playing computer games.  Video showing a specialist in a particular area – explain the opportunity cost of their time to get to this level – Rubik's cube world record video  Choice of investments on Dragons' Den  Primary, secondary and tertiary sectors – explain the three sectors. Students to generate examples of businesses in each section or sorting activity putting examples under the correct heading.  Explain a simple chain of production – a tree being cut down, wood made into a chair, a chair being sold in a retailer.  Students to draw their own examples of a chain of production.  Nestlé case study |
| 4      | To understand the term enterprise and what is meant by an entrepreneur.  To outline the characteristics of an entrepreneur.                                                                                            |                                                                                                                  |                                | Pictures of famous entrepreneurs – students to guess names.  Clip from Peter Jones meets the Constantines and Chris Dawson  Dragons' Den video or article about successful entrepreneurs.  Research task – students to research a famous entrepreneur – what is their business, how did they start etc.  Anita Roddick interview  Peter Jones biography                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

| Lesson | Learning objectives                                                            | Additional guidance                                                                                                                                                                            | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                           |
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|        |                                                                                |                                                                                                                                                                                                |                                | Students to produce a list of characteristics of entrepreneurs.  Extension  Students to explain which characteristic they think is the most important. This can be done using a diamond 9 template.                                                                                                                                                                                                                                                                                                                           |
| 5      | To outline the objectives of an entrepreneur.                                  | Objectives of an entrepreneur include being their own boss, flexible working hours, to pursue an interest, earn more money, identify a gap in the market and dissatisfaction with current job. |                                | Summary of a range of topics covered so far  Using video clips from previous lessons or the one below, students to list the main objectives of an entrepreneur – five minutes with Lord Sugar RoundRobin  Social responsibility objective – video: what Jamie Oliver's restaurant Fifteen is all about  Entrepreneurs – Duncan Bannatyne                                                                                                                                                                                      |
| 6      | To understand that businesses face a constantly changing business environment. | Changes in business environment include changes in technology, economic situation, legislation and environmental expectations.                                                                 |                                | Students to list the main external factors that impact a business. Think-write-Round Robin  For each article students should briefly explain the impact on businesses.  Economic factors  Telegraph article on financial crisis  BBC article on Brexit  BBC article on employment  Changing legislation  BBC article on child car seat rules  Gov.uk webpage on national minimum and living wage rates  Environmental factors  Dragons' Den video – why is there an increasing number of environmentally friendly businesses? |

Section 3.1: Business in the Real World

Page 5

| Lesson | Learning objectives | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                    |
|--------|---------------------|---------------------|--------------------------------|------------------------------------------------------------------------------------------------------------------------|
|        |                     |                     |                                | Guardian article on 5p plastic bag charge                                                                              |
|        |                     |                     |                                | Changing technology                                                                                                    |
|        |                     |                     |                                | Show a <u>picture</u> of Just Eat's delivery robots – students to guess what the robot does.                           |
|        |                     |                     |                                | BBC article on 3D printers                                                                                             |
|        |                     |                     |                                | Research – students to identify an example of how changing technology has impacted businesses.                         |
|        |                     |                     |                                | Show Polaroid case study – example of the impacts of changing technology.                                              |
| 7      | DIRT TIME           |                     |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work. |
|        |                     |                     |                                | Plan any next steps or catchup required and the best way to do it.                                                     |

Section 3.1: Business in the Real World

| Section Busine                                                                                                                                                                                                                   | n: 3.1<br>ess in the real world                                                                                                                                                                            | Topic: 3.1.2<br>Business ov                                                                                                                                        |                                | Year 10                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                         | Grade Range: 1-9                                                                                                       |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|
| Key learning objectives (knowledge / understanding / skills):  Understand the types of business ownership  Sole traders Partnerships Private limited companies (Ltd) Public limited companies (Plc) Not-for-profit organisations |                                                                                                                                                                                                            |                                                                                                                                                                    |                                | <ul> <li>Fully understand and</li> </ul>                                                                                                                                                                                                                                                                                                    | be able to exp                                                                                                                                          | <b>challenge <u>all</u> students</b><br>plain the 4 different ownership models<br>is best for what various businesses. |
| Lesson                                                                                                                                                                                                                           | Learning objectives                                                                                                                                                                                        | Additional guidance                                                                                                                                                | Suggested<br>timing<br>(hours) | Learning activities and including Kagan, Oracy,                                                                                                                                                                                                                                                                                             |                                                                                                                                                         | , Homework                                                                                                             |
| 1                                                                                                                                                                                                                                | To understand what is meant by a sole trader and the benefits and drawbacks of this legal structure.  To understand what is meant by a partnership and the benefits and drawbacks of this legal structure. | Benefits and drawbacks of each legal structure include issues such as management and control, sources of finance available, liability and distribution of profits. | 1                              | difference is between the of owners, objectives) – structures. Timed Pair Pick out main benefits a sole trader video or expl Students to list the main Round Robin  Extension  Why is it now easier that market?  Spot the errors paragraph Use business examples benefits of partnerships different specialists.  Ask students the issues/ | ese businesse different busin Share and drawbacks oring the sole benefits and contact and about sole to like a local sole show the rare approblems they | drawbacks in pairs. <b>Think-write-</b> p as a sole trader and reach a large                                           |

| Lesson | Learning objectives                                                                       | Additional guidance                         | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                               |
|--------|-------------------------------------------------------------------------------------------|---------------------------------------------|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        |                                                                                           |                                             |                                | Students to generate a simple business idea with a partner and create a deed of partnership.                                                                                                                                                                      |
|        |                                                                                           |                                             |                                | Complete question 1b) 4 marks sole trader Paper 1 June 2016.                                                                                                                                                                                                      |
| 2      | To understand what is meant by                                                            | No understanding of                         | 1                              | Show introduction to limited companies – <u>Ltds and Plcs</u>                                                                                                                                                                                                     |
|        | a private limited company and the benefits and drawbacks of                               | the legal process of incorporation is       |                                | Explain the difference between businesses and companies.                                                                                                                                                                                                          |
|        | this legal structure.  To understand the concept of                                       | expected.                                   |                                | Show a short clip from Dragons' Den – why do businesses want to involve other investors?                                                                                                                                                                          |
|        | limited liability and which businesses benefit from this.                                 |                                             |                                | Why is limited liability helpful in this situation? <u>Guardian article - 'Supersized' teenagers sue McDonald's</u>                                                                                                                                               |
| 3      | To understand what is meant by                                                            |                                             | 1                              | Show <u>latest share prices</u> for famous Plcs.                                                                                                                                                                                                                  |
|        | a public limited company and the benefits and drawbacks of this legal structure.          |                                             |                                | List of businesses who are Plcs and Ltds – include some which students might imagine are Plcs (eg Nintendo and Virgin group) – why would big businesses maintain their Ltd status? <b>Timed Pair Share</b>                                                        |
|        |                                                                                           |                                             |                                | Fill in the gaps exercise assessing understanding of legal structures.                                                                                                                                                                                            |
|        |                                                                                           |                                             |                                | Share The London Institute of Banking and Finance portfolio challenge                                                                                                                                                                                             |
| 4      | To understand what is meant by a not-for-profit organisation and                          | Including new start-up businesses and large | 1                              | Interview with Big Issue founder – students to identify reasons for starting a not-for-profit organisation. Rally robin                                                                                                                                           |
|        | the benefits and drawbacks of this legal structure.                                       | established businesses.                     |                                | Research not-for-profit organisations in the local area – why have they been set up? What is the social need that they are trying to improve?                                                                                                                     |
|        | To evaluate which legal structure would be the most appropriate for a variety of business |                                             |                                | Telegraph article – what might be the potential drawback of these organisations?                                                                                                                                                                                  |
|        | examples.                                                                                 |                                             |                                | Which type of business?                                                                                                                                                                                                                                           |
|        |                                                                                           |                                             |                                | Students to create a table (without/minimal resources) including columns for type of legal structure, definition, benefit (x2), drawback (x2), real world example and size of business – what size of business would be most appropriate for the legal structure? |
|        |                                                                                           |                                             |                                | Students given different business examples/scenarios – in groups they                                                                                                                                                                                             |

| Lesson | Learning objectives                                                                                                                                                                                                       | Additional guidance                                                          | Suggested timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|--------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        |                                                                                                                                                                                                                           |                                                                              |                          | should judge which legal structure they would choose and justify why that is the most appropriate structure. Fan-N-Pick                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 5      | To understand what is meant by a private limited company and the benefits and drawbacks of this legal structure.  To understand the concept of limited liability and which businesses benefit from this.                  | No understanding of<br>the legal process of<br>incorporation is<br>expected. | 1                        | Show introduction to limited companies – <u>Ltds and Plcs</u> Explain the difference between businesses and companies.  Show a short clip from Dragons' Den – why do businesses want to involve other investors?  Why is limited liability helpful in this situation? <u>Guardian article - 'Supersized' teenagers sue McDonald's</u>                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 6      | To understand what is meant by a public limited company and the benefits and drawbacks of this legal structure.                                                                                                           |                                                                              | 1                        | Show latest share prices for famous Plcs.  List of businesses who are Plcs and Ltds – include some which students might imagine are Plcs (eg Nintendo and Virgin group) – why would big businesses maintain their Ltd status? Timed Pair Share  Fill in the gaps exercise assessing understanding of legal structures.  Share The London Institute of Banking and Finance portfolio challenge                                                                                                                                                                                                                                                                                                                                                                                                         |
| 7      | To understand what is meant by a not-for-profit organisation and the benefits and drawbacks of this legal structure.  To evaluate which legal structure would be the most appropriate for a variety of business examples. | Including new start-up businesses and large established businesses.          | 1                        | Interview with Big Issue founder – students to identify reasons for starting a not-for-profit organisation. Rally robin  Research not-for-profit organisations in the local area – why have they been set up? What is the social need that they are trying to improve?  Telegraph article – what might be the potential drawback of these organisations?  Which type of business?  Students to create a table (without/minimal resources) including columns for type of legal structure, definition, benefit (x2), drawback (x2), real world example and size of business – what size of business would be most appropriate for the legal structure?  Students given different business examples/scenarios – in groups they should judge which legal structure they would choose and justify why that |

Section 3.1: Business in the Real World

| Lesson | Learning objectives | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                        |
|--------|---------------------|---------------------|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        |                     |                     |                                | is the most appropriate structure. Fan-N-Pick                                                                                                                                              |
| 8      | DIRT TIME           |                     |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.  Plan any next steps or catchup required and the best way to do it. |

| Section: 3.1               | Topic: 3.1.3              | Year 10 | Grade Range: 1-9 |
|----------------------------|---------------------------|---------|------------------|
| Business in the real world | Setting business aims and |         |                  |
|                            | objectives                |         |                  |

- What are business aims and objectives?
- The purpose of setting objectives.
- The role of objectives in running a business Changing objectives
- Use of objectives in judging success.

### Key opportunities to stretch and challenge <u>all</u> students

- Helping students to understand that businesses are not just about profit.
   They need to explore the different reasons why someone might set up a business.
- Students should be encouraged to think about business news and current trends and link these to their answers verbally and in written form.

| Lesson | Learning objectives                                                                                                     | Additional guidance                                                                                                                                                                                               | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|--------|-------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To understand the main aims and objectives for businesses.  To understand the role of objectives in running a business. | The main aims and objectives for businesses include survival, profit maximisation, growth (domestic and international), market share, customer satisfaction, social and ethical objectives and shareholder value. | 1                              | Students to brainstorm the main aims of the school. Jot Thoughts Teacher input on the difference between aims and objectives. Students to write themselves an aim and an objective for studying GCSE Business Studies. Reference – Tutor2u - aims and objectives of a Business GCSE What does this suggest are Apple's main objectives? iPhone sales Recap understanding – aim or objective? Using the student's aims and objectives from the previous lesson – why is it helpful to set these objectives? Students to brainstorm the groups or individuals who would be interested in the objectives set – investors, managers, employees etc. Jot Thoughts Why would these groups be interested in the objectives set? Summary spider diagram on reasons for setting objectives. |
| 2      | To understand how and why the objectives set will differ between businesses.  To understand how and why the             | Reasons for differing objectives include the size of the business, level of competition faced and type of                                                                                                         | 1                              | Students given three businesses – a local business, a national business and an international business. What would be the main two objectives that each business would set?  Timed Pair Share Smaller business may focus more on survival –                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

| Lesson | Learning objectives                                                                | Additional guidance                                                                                                                                                                                                                                                                                                             | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                               |
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|        | objectives set may change as businesses evolve.                                    | business (not-for-profit organisations).  Students should consider how the objectives of larger more established businesses might differ from smaller start-up businesses, eg becoming the dominant business in the market, international expansion, increasing shareholder value and ethical and environmental considerations. |                                | Guardian article on the high street  How might Starbucks's objectives change over time? video - Starbucks wakes up to China  Do larger businesses have more ethical and environmental considerations? Sky's environment webpage  Why are businesses concerned with shareholder value? Yahoo's finance webpage  Established businesses focus on new product development to establish dominance in the market – BBC article on Playstation VR competition. Is it always successful? |
| 3      | To understand the success of a business can be measured in other ways than profit. |                                                                                                                                                                                                                                                                                                                                 | 1                              | Timed Pair Share  What were the main objectives for this business? Dragons' Den clip on Youdoodoll  Did the business achieve these objectives? Telegraph article on Youdoodoll  What other methods can be used to measure success? video on ethical buying featuring Lush  Students create a spider diagram of how businesses may judge success.                                                                                                                                  |
| 4      | DIRT TIME                                                                          |                                                                                                                                                                                                                                                                                                                                 |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.  Plan any next steps or catchup required and the best way to do it.                                                                                                                                                                                                                                                                                        |

Section 3.1: Business in the Real World

Page 12

| Section: 3.1               | Topic: 3.1.4 | Year 10 | Grade Range: 1-9 |
|----------------------------|--------------|---------|------------------|
| Business in the real world | Stakeholders |         |                  |

- Who are the main stakeholders of businesses
- What are the objectives of stakeholders
- What is the impact of business activity on stakeholders
- What impact and influence do stakeholders have on businesses

#### Key opportunities to stretch and challenge all students

• Students will need to think wider than their normal areas of knowledge. They need to understand the range of different stakeholders. Useful to get outside interaction here from a business.

| Lesson | Learning objectives                                                                                                                                                                                                                                     | Additional guidance | Suggested timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|--------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To understand the impact that business activity and decisions have on stakeholders.  To understand the impact and influence stakeholders have on businesses and their objectives.  To understand how businesses may face conflict between stakeholders. |                     | 1                        | Show Tesco Superpower Money programme  Students to identify the main impacts that Tesco's actions have had on their stakeholders, eg consumers – lack of choice, competition – forced out of the market. ALLRecord Round Robin  Recap over material covered under stakeholders and introduction to conflicts – BBC Bitesize video  Think-write-Round Robin  How do the media play a role in influencing businesses? BBC article on Nestlé child labour  What has the government done to try to restrict the issue of sugar in fizzy drinks? Newsnight video and BBC article  How does the Coca-Cola case study show a conflict in objectives?  Link back to the Tesco video from last lesson – how do the problems identified in the video show conflicts in objectives?  Students to identify one clear conflict (eg shareholder objectives vs local community or customer objectives).  Stakeholder conflicts – Shell  Complete question 3c) 4 marks Paper 2 June 2013. |
| 2      | To understand the impact that business activity and decisions                                                                                                                                                                                           |                     | 1                        | Show <u>Tesco Superpower Money programme</u>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

| Lesson | Learning objectives                                                                           | Additional guidance                                       | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                        |
|--------|-----------------------------------------------------------------------------------------------|-----------------------------------------------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | have on stakeholders.  To understand the impact and influence stakeholders have on            |                                                           |                                | Students to identify the main impacts that Tesco's actions have had on their stakeholders, eg consumers – lack of choice, competition – forced out of the market.                                                          |
|        | businesses and their objectives.                                                              |                                                           |                                | Recap over material covered under stakeholders and introduction to conflicts – BBC Bitesize video                                                                                                                          |
|        | To understand how businesses may face conflict between stakeholders.                          |                                                           |                                | Timed Pair Share How do the media play a role in influencing businesses?  BBC article on Nestlé child labour                                                                                                               |
|        |                                                                                               |                                                           |                                | What has the government done to try to restrict the issue of sugar in fizzy drinks? Newsnight video and BBC article                                                                                                        |
|        |                                                                                               |                                                           |                                | How does the Coca-Cola case study show a conflict in objectives?                                                                                                                                                           |
|        |                                                                                               |                                                           |                                | Link back to the Tesco video from last lesson – how do the problems identified in the video show conflicts in objectives?                                                                                                  |
|        |                                                                                               |                                                           |                                | Students to identify one clear conflict (eg shareholder objectives vs local community or customer objectives).                                                                                                             |
|        |                                                                                               |                                                           |                                | Stakeholder conflicts – Shell                                                                                                                                                                                              |
|        |                                                                                               |                                                           |                                | Complete question 3c) 4 marks Paper 2 June 2013.                                                                                                                                                                           |
| 3      | To understand what is meant by a stakeholder and who the main stakeholders of a business are. | Stakeholders of a business including owners, employees,   | 1                              | Starter – students to guess what this product is for – <u>image of an ostrich</u> <u>pillow</u>                                                                                                                            |
|        | To understand the main                                                                        | customers, local                                          |                                | Students discuss which groups/individuals would be interested in the success of the ostrich pillow and its new department store contract                                                                                   |
|        | objectives of stakeholders.                                                                   | community and suppliers.                                  |                                | Stand-N-Share                                                                                                                                                                                                              |
|        |                                                                                               | Main objectives                                           |                                | Teacher led definition of a stakeholder.                                                                                                                                                                                   |
|        |                                                                                               | including maximising pay for workers, minimising          |                                | Students create a spider diagram of the main stakeholders of a local business.                                                                                                                                             |
|        |                                                                                               | environmental impact                                      |                                | Video clip – <u>objectives of stakeholders</u>                                                                                                                                                                             |
|        |                                                                                               | on local community and high dividend payments for owners. |                                | Pair work – for each stakeholder, pairs decide on the main objective that the stakeholder desires. You may want to show a range of pictures to help students understand the main objectives, for example strike action and |

| Lesson | Learning objectives | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                        |
|--------|---------------------|---------------------|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        |                     |                     |                                | growth of money etc.                                                                                                                                                                       |
| 4      | DIRT TIME           |                     |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.  Plan any next steps or catchup required and the best way to do it. |

| Section Busine | n: 3.1<br>ess in the real world                                                                                                                                                                                  |                                                                                                                       |                                                                                                                 |                        | Year 10                                                                                              | Grade Range: 1-9                                                                         |                                                                                |                            |                                                                                                               |                                       |
|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------------------------------|---------------------------------------|
| • Fa           | <ul> <li>Key learning objectives (knowledge / understanding / skills):</li> <li>Factors influencing the location decision of a business</li> <li>To understand why businesses locate internationally.</li> </ul> |                                                                                                                       |                                                                                                                 | 9 mark ex              | unities to stretch and o<br>kam questions to develop of<br>knowledge of other count                  | <u> </u>                                                                                 |                                                                                |                            |                                                                                                               |                                       |
| Lesson         | timing                                                                                                                                                                                                           |                                                                                                                       | Suggested timing (hours)                                                                                        |                        | tivities and resources<br>gan, Oracy, Differentiation,                                               | Homework                                                                                 |                                                                                |                            |                                                                                                               |                                       |
| 1              | To understand what is meant by location.                                                                                                                                                                         | Factors that influence where a business is located include                                                            | 1                                                                                                               | where they h           | nave. Timed Pair Share                                                                               | ecide on the main benefits of locating                                                   |                                                                                |                            |                                                                                                               |                                       |
|                | influence the location decision of a business.                                                                                                                                                                   | the location decision of its.  proximity to the market, availability of raw materials, labour, competition and costs. | influence the location decision of a business.  proximity to the market, availability of raw materials, labour, |                        | Students to                                                                                          | e webpage on the importar<br>consider where they would<br>bok for in their ideal locatio | buy a house/flat – what features                                               |                            |                                                                                                               |                                       |
|                | location for a variety of                                                                                                                                                                                        |                                                                                                                       |                                                                                                                 | competition and costs. | competition and costs.                                                                               | competition and costs.                                                                   |                                                                                |                            | create a spider diagram for sion of a business.                                                               | r the main factors that influence the |
|                |                                                                                                                                                                                                                  |                                                                                                                       |                                                                                                                 |                        | Complete qu<br>June 2015.                                                                            | estion 1c) 6 marks Paper                                                                 | 1 June 2014 or 1b) 4 marks Paper 2                                             |                            |                                                                                                               |                                       |
|                |                                                                                                                                                                                                                  |                                                                                                                       |                                                                                                                 |                        |                                                                                                      |                                                                                          | would locate theme park,                                                       | a variety of businesses. B | plot on a local map where they<br>Businesses could include a cinema, a<br>I luxury hotel, a specialist sports |                                       |
|                |                                                                                                                                                                                                                  |                                                                                                                       |                                                                                                                 |                        | business exp                                                                                         |                                                                                          | ifying their location decision for each ave chosen the location and any erview |                            |                                                                                                               |                                       |
|                |                                                                                                                                                                                                                  |                                                                                                                       |                                                                                                                 | Complete qu<br>2013.   | estion 3c) 9 marks Paper                                                                             | 1 June 2015 or 3c) 9 marks June                                                          |                                                                                |                            |                                                                                                               |                                       |
| 2              | To understand why some businesses decide to locate in other countries.                                                                                                                                           |                                                                                                                       | 1                                                                                                               | Show figures           | s for <u>average labour costs</u><br>s for <u>fastest growing econo</u><br>the main advantages of in | omies and markets                                                                        |                                                                                |                            |                                                                                                               |                                       |

| Lesson | Learning objectives | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                       |
|--------|---------------------|---------------------|--------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        |                     |                     |                                | Read <u>article</u> about Primark in Bangladesh.                                                                                                                                                                                                          |
|        |                     |                     |                                | Language issues – product names that mean unfortunate things in other languages                                                                                                                                                                           |
|        |                     |                     |                                | Students list the main disadvantages of international location. Think-write-Round Robin                                                                                                                                                                   |
|        |                     |                     |                                | BBC Bitesize video on outsourcing                                                                                                                                                                                                                         |
|        |                     |                     |                                | Student task – you are the production director of Cadbury. You have been asked to produce a report summarising whether Cadbury should focus increasing the size of its current factories in Bournville or move all production facilities abroad to Ghana. |
|        |                     |                     |                                | Can Ikea succeed in India?                                                                                                                                                                                                                                |
|        |                     |                     |                                | Complete question 2d) 9 marks Paper 2 June 2012.                                                                                                                                                                                                          |
| 3      | DIRT TIME           |                     |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.                                                                                                                                    |
|        |                     |                     |                                | Plan any next steps or catchup required and the best way to do it.                                                                                                                                                                                        |

| Section Busine | n: 3.1<br>ss in the real world                                                                                                                                                                                      | Topic: 3.1.6<br>Business Pl                                                                                                                                                                                        |                                | Year 10                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Grade Range: 1-9                                                                                                                                                                                                  |
|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| • Th           | <ul> <li>Key learning objectives (knowledge / understanding / skills):</li> <li>The purpose of business planning</li> <li>The main sections within a business plan</li> <li>Basic financial calculations</li> </ul> |                                                                                                                                                                                                                    |                                | <ul> <li>Key opportunities to stretch and</li> <li>Mathematical calculations and interplain English.</li> <li>Use of collaboration tools and devel</li> </ul>                                                                                                                                                                                                                                                                                                                                                       | rpretations of those calculations in to                                                                                                                                                                           |
| Lesson         | Learning objectives                                                                                                                                                                                                 | Additional guidance                                                                                                                                                                                                | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation                                                                                                                                                                                                                                                                                                                                                                                                                                           | , Homework                                                                                                                                                                                                        |
| 1              | To understand the reasons why businesses create plans.  To understand the main sections of a business plan.                                                                                                         | Reasons include importance in setting up a new business, raising finance, setting objectives and detailing how functions of a business will be organised.  Students will not be expected to write a business plan. | 1                              | Students plan what they intend doing a them to make a plan? (organise time, to fulfill ideas etc)  Show video from Dragons' Den – why helpful in this situation? "Worst ever pidengons Den".  Prince's trust – business plans.  BBC Bitesize video on raising finance Strategy theory  Slideshow for business planning  Pair work – use this resource to create should be based around a product des Although there is no requirement to wris a good activity to help students ideal components of a business plan. | ensure they have the right resources would a business plan have been itch, Worst ever product on BBCs  e a simple business plan. The plan sign generated by the students. rite a business plan for the exam, this |
| 2              | To analyse the benefits and drawbacks of business planning.                                                                                                                                                         |                                                                                                                                                                                                                    | 1                              | Using the plan generated last lesson s<br>benefits and drawbacks to a business                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                   |
| 3              | To understand the difference between variable costs, fixed costs and total costs  To understand the concept of                                                                                                      |                                                                                                                                                                                                                    | 1                              | Students to list 10 costs a local restau Round Robin  Slideshow on the difference between for not need to learn about semi-variable                                                                                                                                                                                                                                                                                                                                                                                 | fixed and variable costs (students do                                                                                                                                                                             |

| Lesson | Learning objectives                           | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                    |
|--------|-----------------------------------------------|---------------------|--------------------------------|------------------------------------------------------------------------------------------------------------------------|
|        | revenue, costs, profit and loss.              |                     |                                | Students to label each of their costs from the activity earlier, highlighting which are variable and which are fixed.  |
|        |                                               |                     |                                | BBC Bitesize video on costs of a business                                                                              |
|        |                                               |                     |                                | Recap quiz – <u>fixed or variable?</u>                                                                                 |
|        |                                               |                     |                                | Teacher led notes on revenues and profit and the calculations required.                                                |
|        |                                               |                     |                                | Reference – BBC Bitesize webpage on revenue, cost and profit                                                           |
| 4      | To calculate revenue, costs, profit and loss. |                     | 1                              | Students complete worksheets testing simple revenue, costs, and profit or loss calculations.                           |
|        |                                               |                     |                                | Use of the old specification unit 1 papers – for example question 1ci) May 2015.                                       |
| 5      | DIRT TIME                                     |                     |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work. |
|        |                                               |                     |                                | Plan any next steps or catchup required and the best way to do it.                                                     |

Section 3.1: Business in the Real World Page 19

| Section: 3.1                                  | Topic: 3.1.7               |                         | Year 10                | Grade Range: 1-9 |
|-----------------------------------------------|----------------------------|-------------------------|------------------------|------------------|
| Business in the real world                    | <b>Expanding a Busines</b> | SS                      |                        |                  |
| Var lagrainer abigativas //wayuladas / wadara | Vov. annout                | uniting to atvetale and | aballanga all atudanta |                  |

- Methods of expansion
- Benefits and drawbacks of expansion
- Economies of scale
- Diseconomies of scale

#### Key opportunities to stretch and challenge <u>all</u> students

- Presentations of ideas back to the class to develop oracy skills.
- Calculations and interpreting financial graphs

| Lesson | Learning objectives                                                                                                                 | Additional guidance                                                                                                                                                                                       | Suggested timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|--------|-------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To understand the methods used by businesses when expanding.  To discuss the advantages and disadvantages of each method of growth. | Methods used by businesses when expanding include organic growth through franchising, opening new stores and expanding through e-commerce, outsourcing and external growth through mergers and takeovers. | 1                        | Focuses on internal growth through opening new stores and e-commerce.  Reference – BBC Bitesize webpage - benefits of a growing business  Starter – show images of two businesses (eg a local café and a global business like Starbucks). Students to explain why the local café would want to expand. Guardian article - the first Starbucks Timed Pair Share  What are the benefits for Subway opening new stores?  E-commerce – why have Amazon been so successful? Short video on growth of Amazon  Focuses on franchising.  Show video advertising Shakeaway franchise  Show images of businesses that are franchised (eg McDonalds, Krispy Kreme, Starbucks etc.). Include one business which is not a franchise – students to guess odd one out. Discussion about the importance to businesses of not being able to identify whether stores are franchised.  'Could you be a franchisee' activity  Franchises word search  Students to create a spider diagram of the benefits and drawbacks of franchising from this video  Students create a table for the main benefits and drawbacks of organic |

| Lesson | Learning objectives                                                                              | Additional guidance                                                     | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                   |
|--------|--------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|--------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        |                                                                                                  |                                                                         |                                | growth                                                                                                                                                                                                                                |
|        |                                                                                                  |                                                                         |                                | Complete question 1d) 9 marks Paper 2 June 2016.                                                                                                                                                                                      |
| 2      |                                                                                                  |                                                                         | 1                              | Focuses on outsourcing and external growth.                                                                                                                                                                                           |
|        |                                                                                                  |                                                                         |                                | Introduction to outsourcing                                                                                                                                                                                                           |
|        |                                                                                                  |                                                                         |                                | Complete question 1c) 6 marks Paper 2 June 2013.                                                                                                                                                                                      |
|        |                                                                                                  |                                                                         |                                | Teacher led definitions on external growth, takeovers and mergers.                                                                                                                                                                    |
|        |                                                                                                  |                                                                         |                                | Students to research a recent takeover or merger in the UK – students to consider the likely benefits of the business concerned, the disadvantages they may face and the potential impacts it will have on the workers and customers. |
|        |                                                                                                  |                                                                         |                                | Students to feedback their examples to the class. Three step Interview                                                                                                                                                                |
|        |                                                                                                  |                                                                         |                                | For example Kraft takeover of Cadbury                                                                                                                                                                                                 |
|        |                                                                                                  |                                                                         |                                | <u>Video on Kraft/Cadbury: one year on</u>                                                                                                                                                                                            |
|        |                                                                                                  |                                                                         |                                | Telegraph article on Cadbury losing its magic                                                                                                                                                                                         |
|        |                                                                                                  |                                                                         |                                | Huffington Post article on investigation into Kraft takeover of Cadbury                                                                                                                                                               |
|        |                                                                                                  |                                                                         |                                | Merger video between Dixons and Carphone Warehouse – what are the benefits of this merger? Timed Pair Share                                                                                                                           |
|        |                                                                                                  |                                                                         |                                | Complete question 2d) 9 marks Paper 2 June 2014.                                                                                                                                                                                      |
| 3      | To understand the benefits of growth in terms of unit cost advantages due to economies of scale. | Economies of scale include purchasing and technical economies of scale. | 1                              | Starter – what benefits would Lego receive from increasing their production facilities? Reuters article on reviving growth of Lego sales  Timed Pair Share                                                                            |
|        | Scale.                                                                                           | economies of scale.                                                     |                                | Teacher led notes on the meaning of economies of scale.                                                                                                                                                                               |
|        |                                                                                                  |                                                                         |                                | BMW automation video – highlights benefits of technical economies of scale.                                                                                                                                                           |
|        |                                                                                                  |                                                                         |                                | Complete question 3b) 5 marks Paper 2 June 2014.                                                                                                                                                                                      |

Section 3.1: Business in the Real World

Page 21

| Lesson | Learning objectives                                                                                                                     | Additional guidance                                                                                      | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                         |
|--------|-----------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4      | To understand that, with growth, businesses increase the risk of diseconomies of scale.  To calculate and interpret average unit costs. | Diseconomies of scale occur due to poor communication, coordination issues and reduced staff motivation. | 1                              | 4OD Undercover boss - Hyundai – lots of good material 1–11 mins illustrates inefficiencies in a car warehouse area. Later sections (23–30 mins) show lack of motivation in a garage.  Link video to diseconomies of scale – encourage students to generate solutions to the problems highlighted in the video.  Complete question 2b) 4 marks Paper 2 June 2014.  Teacher led introduction to formula for average unit costs.  Calculation questions testing student understanding. Numbered Heads Together |
| 5      | DIRT TIME                                                                                                                               |                                                                                                          |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.  Plan any next steps or catchup required and the best way to do it.                                                                                                                                                                                                                                                                                                                  |

Section 3.1: Business in the Real World

Page 22

| Section: 3.2 Influences on Business                                                                                   |                                                                                                                                                                                | Year 10                                   | Grade Range: 1-9                                                                                                                  |
|-----------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|
| The importance of external influences on business influences on business have on the four functional a                |                                                                                                                                                                                |                                           |                                                                                                                                   |
| Opportunities to develop SMSC / British Val                                                                           | ues:                                                                                                                                                                           |                                           |                                                                                                                                   |
| Spiritual How economies are linked to national feeling and values. Investigate the impact of these ideas.             | Cultural Understanding the impact of globalisation                                                                                                                             | <b>Mutual respect</b><br>Equality Law – w | vhat does it mean, how does it impact.                                                                                            |
| Moral Considerations about the use of technology to replace humans. Is this always morally right or can it be better. | Democracy Explain how laws affect businesses, that the ability to vote affects business operations. Businesses lobby politicians, why do they do this, what is right or wrong. | ' '                                       | nd Safety law                                                                                                                     |
| Social Understanding mortgages, loans and interest rates.                                                             | Individual Liberty Understanding how as an individual we can have an impact on business.                                                                                       | understanding ar                          | Respect of opinions and diversity and appreciation of the wide range of cultural ave shaped their own heritage and that of others |
| Other opportunities and links                                                                                         |                                                                                                                                                                                |                                           |                                                                                                                                   |

Careers Links

living and impact on quality of life.

Average salaries and what you need money for. Costs of daily

Meta-cognition Opportunities

mental resources

Scaffolded tasks, like worked examples, allow

skills without placing too many demands on their

Carefully designed guided practice, with support gradually withdrawn as the student becomes proficient

students to develop their metacognitive and cognitive

**Cross-curricular Links**Maths: calculation of profit

populations

English Language: Clear written communication Computer Science: Impact of technology

Geography: Impact of business change on human

| Section: 3.2           | Topic: 3.2.1 | Year 10 | Grade Range: 1-9 |
|------------------------|--------------|---------|------------------|
| Influences on Business | Technology   |         |                  |
|                        |              |         |                  |

- Impact of the changing use of ICT
- E-commerce
- Digital communication

## Key opportunities to stretch and challenge all students

- Understanding how e-commerce works rather than a simple business workflow.
- Clearly Linking benefits to change
- Using latest news and trends to develop answers

| Lesson | Learning objectives                                            | Additional guidance                    | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                        |
|--------|----------------------------------------------------------------|----------------------------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To understand the impact of the changing use of ICT and how it |                                        | 1                              | Good resource to help students understand how ICT has changed and the influences on business activity.                                                                                                                     |
|        | influences business activity.                                  |                                        |                                | How the use of ICT has changed – students to generate ideas of how ICT impacts them in the home. This could be presented in a spider diagram or students could be asked to draw their ideas. Think-write-Round Robin       |
|        |                                                                |                                        |                                | Students brainstorm the main ways ICT impacts business activity, eg e-commerce, customer service, communications etc.                                                                                                      |
| 2      | To understand how e-commerce provides access to wider          |                                        | 1                              | Starter – show <u>Dragons' Den video about an online business Value My</u> <u>Stuff</u>                                                                                                                                    |
|        | markets.                                                       |                                        |                                | Why would businesses like <u>Value My Stuff</u> use e-commerce? <b>Timed Pair Share</b>                                                                                                                                    |
|        |                                                                |                                        |                                | What are the main benefits for small businesses using Ebay or Amazon marketplace to sell their products?                                                                                                                   |
|        |                                                                |                                        |                                | BBC Bitesize video on Amazon                                                                                                                                                                                               |
|        |                                                                |                                        |                                | Students to create a table including the main benefits and drawbacks of e-commerce.                                                                                                                                        |
|        |                                                                |                                        |                                | Students design the front webpage for a new start up business – they should research what should be included on the front page. The business could be selling the product idea generated from their earlier business plan. |
| 3      | To understand how digital communication changes the way        | Students are expected to know relevant | 1                              | Starter – <u>stakeholder quiz</u> to recap understanding.                                                                                                                                                                  |

| Lesson | Learning objectives                       | Additional guidance                            | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                        |
|--------|-------------------------------------------|------------------------------------------------|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | businesses communicate with stakeholders. | examples of digital technology/ communication. |                                | Students to create a table with stakeholder column and the main methods of communication used by businesses for each group.                                                                |
| 4      | DIRT TIME                                 |                                                |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.  Plan any next steps or catchup required and the best way to do it. |

**Topic: 3.2.2** Ethical and Environmental Considerations

Year 10

**Grade Range: 1-9** 

#### Key learning objectives (knowledge / understanding / skills):

- Ethical considerations
- Environmental considerations
- Sustainability

#### Key opportunities to stretch and challenge all students

- Debating skills looking in depth at ethical issues.
- 9-mark questions that require clear understanding of key terms

| Lesson | Learning objectives                                                                        | Additional guidance                                                                                         | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |
|--------|--------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| 1      | To identify and analyse where there may be a possible trade-off between ethics and profit. | Ethical behaviour requires businesses to act in ways that stakeholders consider to be both fair and honest. | 2                              | Starter – <u>Bitesize video on ethics</u> Recap understanding of ethical objectives vs profit objectives from earlier topic.  Teacher brings a range of clothes or food into class – students to identify where clothes/food are manufactured – show <u>food miles map</u> Students to discuss why food miles are such a problem? Recap why businesses locate internationally. <u>Timed Pair Share</u> <u>Billion Dollar Chicken Shop</u> Episodes 1-3 – excellent video resource on all ethical and businesses areas – section in episode two shows a new initiative by KFC on giving leftover food to local charities.  Corporate social responsibility in bottled water market – <u>BBC Bitesize video on corporate social responsibility (CSR) - selling water</u> Complete question 1c) 4 marks June 2016 on ethical business. |  |
| 2      | To understand the benefits and drawbacks of ethical behavior.                              | Students are expected to know relevant examples of ways in which a business can behave ethically.           | 1                              | Blood, sweat and t-shirts videos – show a clip to students to open a discussion.  What can businesses do to ensure that they are ethical in their approach?  Fairtrade websiteTimed Pair Share  Co-op fairtrade webpage  Based on discussions and work from previous lessons, students create a table for the main benefits and drawbacks of ethical behaviour. Think-                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  |

| Lesson | Learning objectives                                                                                | Additional guidance                                                | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                |
|--------|----------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        |                                                                                                    |                                                                    |                                | write-Round Robin                                                                                                                                                                                  |
|        |                                                                                                    |                                                                    |                                | Ethics case study and materials – Primark                                                                                                                                                          |
|        |                                                                                                    |                                                                    |                                | Complete question 1c) 6 marks June 2013.                                                                                                                                                           |
| 3      | To understand how businesses and consumers accept greater environmental responsibility in          | Environmental considerations include impact on traffic             | 1                              | Starter – show images Oxford street and China pollution - what are the environmental impacts of these activities? Fan-N-Pick                                                                       |
|        | their decision-making and the                                                                      | congestion, recycling,                                             |                                | Show <u>video on pollution in China</u>                                                                                                                                                            |
|        | costs and benefits of businesses behaving this way.                                                | disposing of waste and noise and air pollution.                    |                                | Teacher led notes on social costs – <u>BBC Bitesize webpage on social costs</u> and the environment                                                                                                |
|        |                                                                                                    |                                                                    |                                | Anglo-American case study on environmental responsibility                                                                                                                                          |
|        |                                                                                                    |                                                                    |                                | Crossword on environmental issues                                                                                                                                                                  |
| 4      | To identify and analyse where there may be a possible trade-off between sustainability and profit. | Sustainability issues include global warming and the use of scarce | 1                              | Tata Steel case study on sustainability  Guardian article on sustainable supply chains                                                                                                             |
|        | between sustainability and profit.                                                                 | resources.                                                         |                                | Video on how green is the high street?                                                                                                                                                             |
|        |                                                                                                    |                                                                    |                                | Students research what is meant by sustainability and a business that has a focus/aim on sustainability.                                                                                           |
|        |                                                                                                    |                                                                    |                                | McDonald's video on sustainability in their supply chain                                                                                                                                           |
|        |                                                                                                    |                                                                    |                                | Students to complete a 9-mark style question summarising the topic – recommend whether a business should behave in an ethical, environmental and sustainable manner. Give reasons for your advice. |
| 5      | DIRT TIME                                                                                          |                                                                    |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.                                                                             |
|        |                                                                                                    |                                                                    |                                | Plan any next steps or catchup required and the best way to do it.                                                                                                                                 |

| Section: 3.2           | Topic: 3.2.3                       | Year 10 | Grade Range: 1-9 |
|------------------------|------------------------------------|---------|------------------|
| Influences on Business | The economic climate on businesses |         |                  |
|                        |                                    |         |                  |

- Interest rates
- Level of employment
- Consumer spending

# Key opportunities to stretch and challenge all students

- Financial calculations and interpretation of results
- Using graphs to interpret data and make conclusions from that data.

| Lesson | Learning objectives                                                                                | Additional guidance                                                                                                     | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|--------|----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To demonstrate and understand how businesses might be affected by changes in the rate of interest. | An understanding of how fluctuating interest rates can affect businesses that rely on overdrafts and loans for finance. | 1                              | Reference – <u>Tutor2u webpage on interest rates</u> Teacher introduction on interest rates – <u>BBC Bitesize webpage on interest rates</u> Show <u>overdraft and loan figures</u> Graph showing <u>changing interest rates</u> Show <u>Barclays loan calculator</u> to illustrate impact of changing interest rates. How does this impact business spending?                                                                                                                                                                                                                    |
| 2      | To understand how fluctuating interest rates can affect consumer and business spending.            | Economic theory relating to how/why interest rates change is not required.                                              | 1                              | Show average property prices in your area or for a particular property – explain how mortgages work.  Choose a mortgage  Show average incomes – calculate how much money would be left after the mortgage is paid – this is spending money (disposable income).  Explain and illustrate the impact of increasing interest rates and thus mortgage payments.  Students list other reasons for consumers requiring loans or credit – cars, sofas, credit cards, home improvements etc. Timed Pair Share  Good overview video on how interest rates impact businesses and consumers |

| Lesson | Learning objectives                                                                      | Additional guidance | Suggested timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                     |
|--------|------------------------------------------------------------------------------------------|---------------------|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3      | To identify how and why businesses might be affected by changes in levels of employment. |                     | 1                        | Definition of unemployment.  Show <u>unemployment graph</u> – students to explain what the graph shows and what this means for individuals and businesses. <b>Timed Pair Share</b>                                                                                                                                                                                                      |
| 4      | To understand how demand for products and services may change as incomes fluctuate.      |                     | 1                        | Show images of Heinz baked beans and an own brand tin of baked beans – students explain which they would choose and why.  Why have Aldi been so successful over the last few years?  Show video from Inside Rolls-Royce – link to demand for luxury goods for high income earners.  Show range of Ford cars to illustrate the variety of products available depending on income earned. |
| 5      | DIRT TIME                                                                                |                     |                          | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.  Plan any next steps or catchup required and the best way to do it.                                                                                                                                                                                              |

| Section: 3.2           | Topic: 3.2.4  | Year 10 | Grade Range: 1-9 |
|------------------------|---------------|---------|------------------|
| Influences on Business | Globalisation |         |                  |
|                        |               |         |                  |

- How UK businesses compete internationally
- Exchange rates

#### Key opportunities to stretch and challenge all students

 Globalisation is a massive concept that needs students to understand the bigger picture. Engage students in debate and focussed research. Scaffold as necessary for the group.

| Lesson | Learning objectives                                                                         | Additional guidance                                                         | Suggested timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                    |
|--------|---------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To understand what is meant by globalisation.                                               |                                                                             | 1                        | Starter – students guess what is sold in this shop/café – Coca Cola does Chinese New Year Rally robin  Teacher explanation of globalisation or video explanation – what is globalisation?  Illustrate globalisation through McDonald's menu items around the world Link back to food miles resources used earlier.                                                                                                                                                                                     |
| 2      | To understand the methods UK businesses use to compete internationally.                     | Methods include better designs and higher quality products at lower prices. | 1                        | Starter – BBC article on winner of James Dyson award – why is this product likely to be successful in a global market?  Video on failure of Tesco in America – or BBC article – what were the possible reasons why Tesco wasn't successful abroad?  What are the reasons for Jaguar Land Rover's success? Timed Pair Share  Show an image of a Sunseeker yacht – student discussion on the methods Sunseeker should adopt to compete successfully on an international stage – create a spider diagram. |
| 3      | To analyse the benefits and drawbacks of globalisation for UK businesses.                   |                                                                             | 1                        | Students create a poster or leaflet summarising what is meant by globalisation, examples of businesses that complete globally, the benefits and drawbacks for UK businesses.                                                                                                                                                                                                                                                                                                                           |
| 4      | To understand the impact of exchange rates on the profit and sales of those businesses that | Students will not be asked to calculate exchange rate                       | 1                        | Starter – students to list any currencies that they know countries use (eg dollar, pound, euro) – <u>list of currencies of the world</u> <b>ALLRecord Round Robin</b>                                                                                                                                                                                                                                                                                                                                  |

| Lesson | Learning objectives   | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                     |
|--------|-----------------------|---------------------|--------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | import and/or export. | conversions.        |                                | Teacher definition of exchange rates – link to when students have gone abroad on holiday and have changed money or used different currencies.  Timed Pair Share                         |
|        |                       |                     |                                | Show graph of the Pound compared to the Euro – ask students if anyone knows what caused the fall in June 2016 (Brexit). Timed Pair Share                                                |
|        |                       |                     |                                | Simple video explaining imports and exports                                                                                                                                             |
|        |                       |                     |                                | Test understanding – imports or exports?                                                                                                                                                |
|        |                       |                     |                                | Teacher led explanation of SPICED – Strong Pound Imports Cheaper Exports Dearer.                                                                                                        |
|        |                       |                     |                                | Pair work – students to explain whether the current UK exchange rate is good for importers and exporters and the impact on their sales, costs and thus profits. Think-write-Round Robin |
| 5      | DIRT TIME             |                     |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.                                                                  |
|        |                       |                     |                                | Plan any next steps or catchup required and the best way to do it.                                                                                                                      |

| Section: 3.2  |                 |
|---------------|-----------------|
| Influences on | <b>Business</b> |

Topic: 3.2.5 Legislation

Year 10

**Grade Range: 1-9** 

#### Key learning objectives (knowledge / understanding / skills):

- Employment law
- Health and Safety law
- Consumer law

#### Key opportunities to stretch and challenge all students

• Student discussion on the impact of minimum wages and equality. Develop a rich understand that has multiple areas for argument rather than localised misconceptions.

| Lesson | Learning objectives                                                                                                                              | Additional<br>guidance                                                                                                                                                                | Suggested<br>timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|--------|--------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To assess the impact of employment legislation on businesses.  To understand the consequences of failing to follow legislation for the business. | Impacts of legislation on the business include costs, training needs, recruitment requirements.  Employment law including: national minimum wage/living wage the Equality Act (2010). | 1                           | Reference and final test – BBC Bitesize webpage on employment rights  Reference – Tutor2u webpage on business and legislation  Research task – students to find out the minimum wage for each age group and the living wage.  Gov.uk webpage on national minimum and living wage rates  BBC article on cost of National Living Wage to businesses  Video on the Equality Act  Teacher led explanation on the failure to follow legislation – BBC article on dyslexia discrimination case or BBC article on cancer patients discrimination |
| 2      | To assess the impact of health and safety and consumer legislation on businesses.  To understand the benefits of providing a safe working        | Impacts of legislation on the business include costs, training needs, recruitment                                                                                                     | 1                           | Starter – show health and safety video – why do businesses worry about health and safety at work? RoundRobin  Handout on the main consumer laws businesses have to abide by.                                                                                                                                                                                                                                                                                                                                                              |

| Lesson | Learning objectives | Additional guidance                                                                                                                   | Suggested timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                     |
|--------|---------------------|---------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | environment.        | requirements.  Health and safety law including: the Health and Safety at Work Act (1974).  Consumer law including trade descriptions. |                          | Show consumer rights video  Students create simple role plays to illustrate consumer laws being broken – the rest of the class has to guess which law has been broken.  Students to create a spider diagram of the main impacts of health and safety and consumer laws on businesses.  Complete question 3b) 5 marks Paper 1 June 2015. |
| 3      | DIRT TIME           |                                                                                                                                       |                          | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.  Plan any next steps or catchup required and the best way to do it.                                                                                                                                              |

| Section: 3.2           | Topic: 3.2.6            | Year 10 | Grade Range: 1-9 |
|------------------------|-------------------------|---------|------------------|
| Influences on Business | Competitive Environment |         |                  |
|                        |                         |         |                  |

- Impact on businesses of operating in competitive markets
- Uncertainty and risks businesses face

#### Key opportunities to stretch and challenge <u>all</u> students

• Develop students ideas of risk. They will think very basically and these ideas need expansion as they will not think of the wider ideas. Leave time for quality discussion and debate.

| Lesson | Learning objectives                                             | Additional<br>guidance         | Suggested timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                       |
|--------|-----------------------------------------------------------------|--------------------------------|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To understand the meaning of a market and competition.          |                                | 1                        | Starter – show images of different market places (any place where buyers and sellers meet), such as a market stall, an internet business, a high street etc. – students to guess what the                                 |
|        | To analyse potential impacts of competition on businesses and   |                                |                          | link is between the images. <b>Timed Pair Share</b>                                                                                                                                                                       |
|        | identify situations when                                        |                                |                          | BBC Bitesize webpage on market research                                                                                                                                                                                   |
|        | competition.                                                    | sses face minimal or no ition. |                          | Pair work – Students list as many clothes shops (or another market) as they can think of – link this to the level of competition in the market. RoundRobin                                                                |
|        |                                                                 |                                |                          | Importance of competition shown by Coca Cola vs Pepsi video                                                                                                                                                               |
|        |                                                                 |                                |                          | Student task to come up with a strategy to increase the sales of potatoes – consider actions like differentiating the product through making them into something, improving design, increased advertising, packaging etc. |
|        |                                                                 |                                |                          | Based on student ideas create a spider diagram of actions businesses could take when faced with competition.                                                                                                              |
|        |                                                                 |                                |                          | Teacher led explanation on a monopoly situation – show the beginning of this video                                                                                                                                        |
|        |                                                                 |                                |                          | Students to generate ideas of markets that are monopolies or have minimal competition? <u>Telegraph article on BT's increase in profitability of telecoms monopoly</u>                                                    |
| 2      | To understand the risks businesses face and the reasons why all |                                | 1                        | Starter – show video of TV show Golden Balls – illustrates that no one can predict what actions others will take.                                                                                                         |
|        | businesses face uncertainty.                                    |                                |                          | Show <u>Dragons' Den – iTeddy</u> – students to list the main risks that                                                                                                                                                  |

| Lesson | Learning objectives                                                                                       | Additional<br>guidance | Suggested timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                               |
|--------|-----------------------------------------------------------------------------------------------------------|------------------------|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | To understand the reason why                                                                              |                        |                          | the business face. Think-write-Round Robin                                                                                                                                                                                                        |
|        | entrepreneurs embark on running businesses and the activities businesses can undertake to minimise risks. |                        |                          | Students to identify risks in terms of functional areas, eg finance – interest rates increase and so business loans become more expensive.                                                                                                        |
|        |                                                                                                           |                        |                          | Pair work – for each risk identified students to generate ideas of how to deal with the issue faced. <b>Jot Thoughts</b>                                                                                                                          |
|        |                                                                                                           |                        |                          | Show video of Business Nightmares (Apple)                                                                                                                                                                                                         |
|        |                                                                                                           |                        |                          | Recap objectives of entrepreneurs and highlight success stories to help illustrate reasons entrepreneurs embark on running businesses – clips from documentary about Facebook at <a href="YouTube">YouTube</a> or <a href="time.com">time.com</a> |
| 3      | DIRT TIME                                                                                                 |                        |                          | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.                                                                                                                            |
|        |                                                                                                           |                        |                          | Plan any next steps or catchup required and the best way to do it.                                                                                                                                                                                |

| Section: 3.4 Human Resources                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                     | Year 10                | Grade Range: 1-9                                                                                                |  |  |  |  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|-----------------------------------------------------------------------------------------------------------------|--|--|--|--|
| Students should understand the interdependent nature of business operations, human resources, marketing and finance. Students should be able to give examples of how business objectives would be split into functional plans with clear links throughout. The purpose of human resources, its role within business and how it influences business activity |                                                                                                                                                                                                                                     |                        |                                                                                                                 |  |  |  |  |
| Opportunities to develop SMSC / British Val                                                                                                                                                                                                                                                                                                                 | lues:                                                                                                                                                                                                                               |                        |                                                                                                                 |  |  |  |  |
| Spiritual Look at motivations of individuals.                                                                                                                                                                                                                                                                                                               | Mutual respect Help students to understand that whilst businesses can be competitive, mutual respect and tolerance is important.                                                                                                    |                        |                                                                                                                 |  |  |  |  |
| Moral Work contracts – investigate zero hours?                                                                                                                                                                                                                                                                                                              | Use examples from these cultures to avoid any bias.  Democracy Explain how laws affect businesses, that the ability to vote affects business operations. Businesses lobby politicians, why do they do this, what is right or wrong. |                        | The rule of law Understanding that businesses must respect the law and the consequences of not doing so.        |  |  |  |  |
| Social Understanding how people work in organisational structures.                                                                                                                                                                                                                                                                                          | Individual Liberty                                                                                                                                                                                                                  | understanding and appr | ct of opinions and diversity reciation of the wide range of cultural aped their own heritage and that of others |  |  |  |  |
| Other opportunities and links                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                     |                        |                                                                                                                 |  |  |  |  |
| Cross-curricular Links English Language – clear written communication Drama: Interview techniques – projecting an image                                                                                                                                                                                                                                     | Meta-cognition Opportunities Scaffolded tasks, like worked examples, allow students to develop their metacognitive and cognitive skills without placing too many demands on their mental resources.                                 |                        | tment works, opportunities to prepare for tand the importance of receiving training to epared for it.           |  |  |  |  |

Section 3.4: Human Resources Page 36

Carefully designed guided practice, with support gradually withdrawn as the student becomes proficient

mental resources

| Section: 3.4    | Topic: 3.4.1              | Year 10 | Grade Range: 1-9 |
|-----------------|---------------------------|---------|------------------|
| Human Resources | Organisational Structures |         |                  |

#### Key learning objectives (knowledge / understanding / skills):

- Organisational structures
- Appropriateness of organisational structures
- Centralisation and decentralisation

#### Key opportunities to stretch and challenge all students

Develop strategic business thinking

| Lesson | Learning objectives                                                                                                                                                                    | Additional guidance                                                                                                                                 | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|--------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To understand internal organisational structures, span of control, chain of command, delayering and delegation.  To understand why businesses have internal organisational structures. | Reasons for having internal organisational structures include an understanding of different job roles and responsibilities throughout the business. | 2                              | Teacher led explanation of an organisational structure  Reference – BBC Bitesize webpage on structuring a business  Students draw an organisational chart for the school – outline what responsibilities members of staff have.  Provide a list of jobs roles for students – students to create a simple organisational structure – the Engin Ear Ltd Organisation Chart can be used as an example.  Using their organisational chart, students should explain and label what is meant by span of control, chain of command, delayering and delegation.  Tesco employ 476,000 employees – why would Tesco need to have a clear organisational structure? Timed Pair Share  Students create a spider diagram of the main benefits of having an organisational structure.  Complete question 1b) 4 marks Paper 2 June 2016. |
| 2      | To understand the impact that having a tall or flat organisational structure has on how a business is managed.  To understand how an organisational structure may                      |                                                                                                                                                     | 1                              | Show <u>Undercover boss - DHL</u> – show clip in the plane loading area (around 22 mins into the programme) or with the delivery van (around 10.30 mins into the programme). Both clips illustrate situations whereby the business has expanded and the manager isn't aware of what happens with workers loading planes/doing deliveries. Link the clips to issues of having the incorrect organisational structure.                                                                                                                                                                                                                                                                                                                                                                                                      |

| Lesson | Learning objectives                                                               | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                        |
|--------|-----------------------------------------------------------------------------------|---------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | affect the different ways of communication.                                       |                     |                                | Students to generate two strategies to resolve the problems identified in the video clips. <b>Timed Pair Share</b>                                                                                                         |
|        |                                                                                   |                     |                                | Split students into pairs. One student draws a tall organisational structure and explains the benefits, the other student does the same for a flat organisational structure.                                               |
|        |                                                                                   |                     |                                | Reference – BBC Bitesize webpage on types of organisation.                                                                                                                                                                 |
|        |                                                                                   |                     |                                | Students to play Chinese whispers to illustrate the issues faced by the organisation from having a tall organisational structure.                                                                                          |
|        |                                                                                   |                     |                                | Show <u>Undercover Boss - Best Western</u> – show clip about a handyman in a hotel (around 14 mins into the programme). The video clip illustrates the issues of having a wide span of control and thus a lack of control. |
|        |                                                                                   |                     |                                | Teacher led explanation on how organisational structures impact communication. Students generate ideas for the best methods of communication for the different organisational structures.                                  |
| 3      | To understand what is meant by centralisation and                                 |                     | 1                              | Starter – why did B&Q struggle to succeed in China? – link to differences in cultures etc. Timed Pair Share                                                                                                                |
|        | decentralisation.  To understand the benefits and drawbacks of centralisation and |                     |                                | Use the case study of a growing business like <a href="Sprinkles">Sprinkles</a> – what difficulties will the managers of Sprinkles face as they open more stores across the UK?                                            |
|        | decentralisation for business performance.                                        |                     |                                | Students to create a table including the definitions, benefits and drawbacks of centralisation and decentralisation.                                                                                                       |
|        |                                                                                   |                     |                                | Reference – <u>Tutor2u webpage on centralisation</u>                                                                                                                                                                       |
|        |                                                                                   |                     |                                | Complete question 2c) 4 marks Paper 2 June 2013 or question 3c) 6 marks Paper 2 June 2015.                                                                                                                                 |
| 4      | DIRT TIME                                                                         |                     |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.                                                                                                     |
|        |                                                                                   |                     |                                | Plan any next steps or catchup required and the best way to do it.                                                                                                                                                         |

| Section: 3.4           |
|------------------------|
| <b>Human Resources</b> |

# Topic: 3.4.2 Recruitment and selection of employees

Year 10

**Grade Range: 1-9** 

#### Key learning objectives (knowledge / understanding / skills):

- The need for recruitment
- Methods of recruitment and selection of employees.
- Contracts of employment

Key opportunities to stretch and challenge all students

•

| Lesson | Learning objectives                                                                                                                                     | Additional guidance                | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|--------|---------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To understand the difference between internal and external recruitment.  To understand the benefits and drawbacks of internal and external recruitment. |                                    | 1                              | Starter – show a clip or an advert for The Apprentice – why does Alan Sugar want to recruit the best workers? Timed Pair Share  Teacher led notes on the reasons businesses need to recruit staff, for example fill a vacancy, expansion etc.  Students create a mind map of methods businesses use to recruit their employees – job centres, recruitment agencies, word of mouth, job adverts, direct and promotions.  Teacher explanation of the difference between internal and external recruitment – students mark next to their previous list of which methods are internal recruitment and which are external.  Show Reed advert – why would a business use a recruitment agency? Link to a benefit of external recruitment.  Why might an external recruitment policy be a good option in this case?  Group work – split the class into groups focusing on the benefits of either internal or external recruitment. Each group to create a list of 2-3 benefits. Each group shares one benefit with another group. Think-write-Round Robin |
| 2/3    | To outline the main stages in the recruitment and selection                                                                                             | Main stages in the recruitment and | 2                              | Complete question 1d) 9 marks Paper 2 June 2014.  Lesson one on recruitment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

| Lesson | Learning objectives                                                                              | Additional guidance                                                                                                                                                                                                         | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|--------|--------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | To analyse the benefits of having an effective recruitment and selection process for a business. | selection process include an understanding of job analysis, job description, person specification, and selection methods.  Benefits include high productivity, high quality output or customer service and staff retention. |                                | Show introduction on recruitment Teacher led explanation on job analysis. Teacher led definition of a job description – show examples of job descriptions Students create a job description for a role of their choice (eg football player, doctor, dentist etc.) Teacher led definition of a person specification. Students create a person specification for their chosen job. Job description or person specification drag 'n' drop activity Students brainstorm places jobs would be advertised. ALLRecord Round Robin Students to create a job advert for their chosen job.  Lesson two on the selection process Sections of The Billion Dollar Chicken Shop video are good on the selection process used. Students brainstorm methods businesses use to select individuals. Jot Thoughts Teacher explanation on shortlisting suitable candidates. Students are given 2 CVs – students decide on which candidate they would choose and why. Timed Pair Share Interviews – students come up with three interesting interview questions they would ask to shortlisted candidates – in pairs students interview each other. As part of this process students should be considering what the business would be looking for in this process. Three step Interview Sample interview questions Show a video from The Job Interview – students to explain which individuals they would select and why. |

| Lesson | Learning objectives                                                           | Additional guidance | Suggested timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                |
|--------|-------------------------------------------------------------------------------|---------------------|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        |                                                                               |                     |                          | Personality tests – teacher explanation of why businesses use psychometric tests. Students complete a simple test                                                                                                                                                                                                                                                  |
|        |                                                                               |                     |                          | Students brainstorm the benefits of having an effective recruitment and selection process. For each benefit students to write an extra sentence analysing why that benefit is good for the business, eg staff retention results in lower recruitment and training costs in the future. <b>Jot Thoughts</b>                                                         |
|        |                                                                               |                     |                          | BBC Bitesize recap quiz on recruitment                                                                                                                                                                                                                                                                                                                             |
|        |                                                                               |                     |                          | Recruitment and selection – Asda                                                                                                                                                                                                                                                                                                                                   |
|        |                                                                               |                     |                          | Complete question 3b) 4 marks Paper 2 June 2015.                                                                                                                                                                                                                                                                                                                   |
| 4      | To understand the difference                                                  |                     | 1                        | Starter to recap understanding – <u>recruitment word scramble</u>                                                                                                                                                                                                                                                                                                  |
|        | between part time and full time contracts, job share and zero hour contracts. |                     |                          | Teacher led explanation on the difference between part time and full time contracts, job share and zero hour contracts.                                                                                                                                                                                                                                            |
|        | To understand the benefits of full and part time employment.                  |                     |                          | Students list the main types of businesses that will employ part time staff.  Think-write-Round Robin                                                                                                                                                                                                                                                              |
|        | and part time employment.                                                     |                     |                          | What are the potential issues of zero hours contracts?                                                                                                                                                                                                                                                                                                             |
|        |                                                                               |                     |                          | Research task – students to interview an owner of a business (local restaurant, shop etc.) and find out whether they employ part time staff. If they do, find out information on why they employ part time staff, ie the benefits for the business. If they don't, find out information on why they employ only full time staff, ie the benefits for the business. |
|        |                                                                               |                     |                          | Group work: using their research and interview information students create a table for the benefits of full time and part time employment.                                                                                                                                                                                                                         |
|        |                                                                               |                     |                          | Complete question 2d) 9 marks Paper 1 June 2015.                                                                                                                                                                                                                                                                                                                   |
| 5      | DIRT TIME                                                                     |                     |                          | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.                                                                                                                                                                                                                                             |
|        |                                                                               |                     |                          | Plan any next steps or catchup required and the best way to do it.                                                                                                                                                                                                                                                                                                 |

| Section: 3.4    | Topic: 3.4.3         | Year 10 | Grade Range: 1-9 |
|-----------------|----------------------|---------|------------------|
| Human Resources | Motivating employees |         |                  |
|                 |                      |         |                  |

#### Key learning objectives (knowledge / understanding / skills):

- Importance of motivation in the workforce
- Methods to motivate staff

#### Key opportunities to stretch and challenge <u>all</u> students

• Understand the link between what motivates all of us and then help students to understand what motivates them. Discuss, come up with ideas, debate.

| Lesson | Learning objectives                                                                                                                                                         | Additional guidance                                                                                                                                     | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|--------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To understand the benefits of a motivated workforce.                                                                                                                        | Benefits of a motivated workforce include staff retention and high productivity.                                                                        | 1                              | Starter – students list three things that motivate them. Timed Pair Share  Students complete motivation quiz – what's your attitude to work?  Teacher explanation on motivation.  Reference – Tutor2u webpage on introduction to motivation  Students identify from the BBC Bitesize video why motivation is important.  Timed Pair Share  Show clip from Undercover Boss - Park Resorts – show 8–16.30 mins. This clip shows workers who are demotivated in their job. Students to explain why they think workers are demotivated and what the impacts on the business are. Think-write-Round Robin  Students list the main benefits of a motivated workforce. |
| 2      | To understand the use of financial methods of motivation (including an understanding of the main methods of payment including salary, wage, commission and profit sharing). | Financial methods include an understanding of the main methods of payment including salary, wage, commission and profit sharing.  Specific motivational | 2                              | Starter – in pairs students imagine they are the owner of Amazon. Students list the methods they would use to motivate their workers. <b>Timed Pair Share</b> Students to list the main types of pay – to help students show a range of pictures of different types of businesses which are likely to use different payment methods, eg an office, an estate agents, a factory, a restaurant etc.  Teacher led explanation on the difference between wages and salaries.                                                                                                                                                                                        |

| Lesson | Learning objectives                                           | Additional guidance                                                                                                                                                                                          | Suggested timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|--------|---------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        |                                                               | theories (such as<br>Maslow) will not be<br>examined.                                                                                                                                                        |                          | Using the video explain briefly the idea behind <u>F.W.Taylor's theory</u> . Use the video to explain the importance of pay dependent on output. Link this to commission and how workers are increasingly paid depending on the number of sales rather than output. No specific understanding of Taylor will be expected or examined.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|        |                                                               |                                                                                                                                                                                                              |                          | Show clip from <u>Undercover Boss - Park Resorts</u> – show 27–36 mins. This clip shows workers who are paid a higher wage. Students to identify and explain what the impacts on the motivation of workers are.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|        |                                                               |                                                                                                                                                                                                              |                          | Pair work – why do businesses increasingly use profit sharing? To help understanding show video and webpage about profit sharing at John Lewis                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|        |                                                               |                                                                                                                                                                                                              |                          | Students go back to their original list made at the start of the lesson and highlight which methods of motivation they wrote down are financial methods of motivation. Rally robin                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|        |                                                               |                                                                                                                                                                                                              |                          | Complete question 2c) 6 marks Paper 1 June 2014.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 3      | To understand the use of non-financial methods of motivation. | Non-financial methods of motivation include styles of management, importance of training, greater responsibility and fringe benefits.  Specific motivational theories (such as Maslow) will not be examined. | 2                        | Starter – recap understanding – Motivation by pay  How does this business motivate their staff? Students discuss whether they think this is a successful method of motivation.  Show pictures of five leaders (some business and some non-business contexts). In pairs students list the main characteristics they think these leaders possess. Fan-N-Pick  Split students into groups with a clear task to complete. Each group has a leader to help ensure the task is completed effectively. Some leaders are told to be autocratic and some democratic. At the end of the task students feedback their thoughts on working under the different management style.  Show images of Google offices – students discuss why Google believe the office environment is important for their staff.  Teacher led explanation on fringe benefits. Students to list as many fringe benefits as they can. Jot Thoughts  Pair work – split class in two – students create an argument for either financial or non-financial methods of motivation being the most effective. |

| Lesson | Learning objectives | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                        |
|--------|---------------------|---------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------|
|        |                     |                     |                                | Students have a debate in groups or as a class. Stand up , Hand Up, Pair Up                                                |
|        |                     |                     |                                | Complete question 3d) 9 marks Paper 2 June 2015.                                                                           |
|        |                     |                     |                                | Other questions – 3b) 6 marks Paper 1 June 2013 non-monetary motivation or 3c) 6 marks Paper 2 June 2014 staff appraisals. |
| 4      | DIRT TIME           |                     |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.     |
|        |                     |                     |                                | Plan any next steps or catchup required and the best way to do it.                                                         |

| Section: 3.4    | Topic: 3.4.4 | Year 10 | Grade Range: 1-9 |
|-----------------|--------------|---------|------------------|
| Human Resources | Training     |         |                  |
|                 |              |         |                  |

#### Key learning objectives (knowledge / understanding / skills):

- Importance of training the workforce
- Types of training undertaken by businesses

#### Key opportunities to stretch and challenge all students

• Collaborative group work that needs to have an outcome. To do this right needs careful management and use of collaboration techniques.

| Lesson | Learning objectives                                                                                                                                                                                                                                                                | Additional guidance                                                                                                                                                                     | Suggested timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|--------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To explain the benefits of training employees for a business.                                                                                                                                                                                                                      | Benefits include increased productivity, ability to deal with changes in technology, increased motivation, staff retention, production of high quality goods and good customer service. | 1                        | Show clip from <u>Undercover Boss - Hyundai</u> – show 15–22 mins. This clip shows workers who have not been trained in their job. Students to identify and explain what the impacts on the business are. <u>Timed Pair Share</u> or  Show clip from <u>Undercover Boss - Park Resorts</u> – show 16.30–27 mins. This clip shows workers who have not been trained in their job. Students to identify and explain what the impacts on the business are. <u>Timed Pair Share</u> Students list the main benefits that businesses gain from training workers. Show <u>rugby</u> or <u>american football</u> video clips to show the skills gained through training. <u>Timed Pair Share</u>                                                                                                                                                                    |
| 2      | To understand the methods of training undertaken by businesses.  To explain the benefits of induction training.  To analyse the benefits and drawbacks of on the job and off the job training and evaluate which would be the most appropriate method for a variety of businesses. | Methods of training include induction training, on the job training and off the job training.                                                                                           | 1                        | Starter – recap understanding – <u>BBC Bitesize video on training</u> Teacher explanation of induction training. Reference – <u>Tutor2u webpage on methods of training staff</u> .  Students choose a business from a list of businesses provided, eg local cinema, A&E doctor at the local hospital, teacher. They are required to produce an induction training programme for new employees.  Teacher led explanation of on the job and off the job training.  In groups students will be required to produce <u>origami snakes</u> Each group will have a leader who trains the rest of the group. One set of groups will be trained through off the job and one through on the job. One student in each group will be given an 'example' snake and will need to check products reach that standard. Every three minutes you will receive an order for 15 |

| Lesson | Learning objectives | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                          |
|--------|---------------------|---------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
|        |                     |                     |                                | units, and can sell each snake for £3 if they pass the quality control test.                                                                 |
|        |                     |                     |                                | After the task is complete students should identify and discuss the main benefits and drawbacks of each method of training.                  |
|        |                     |                     |                                | Complete the <u>'on or off the job training?'</u> exercise to identify when each type of training is appropriate.                            |
|        |                     |                     |                                | Students complete a table including headings for type of training, definition, benefits, drawbacks and examples of when each method is used. |
|        |                     |                     |                                | Complete question 2b) 4 marks Paper 2 June 2016.                                                                                             |
| 3      | DIRT TIME           |                     |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.                       |
|        |                     |                     |                                | Plan any next steps or catchup required and the best way to do it.                                                                           |

### **Section: 3.3 Business Operations**

Year 10

**Grade Range: 1-9** 

Students should understand the interdependent nature of business operations, human resources, marketing and finance. Students should be able to give examples of how business objectives would be split into functional plans with clear links throughout. What business operations involve, their role within the production of goods and the provision of services, and how they influence business activity.

| Spiritual               | Cultural                 |
|-------------------------|--------------------------|
| Opportunities to develo | p SMSC / British Values: |

| Spiritual                                                                                                            | Cultural                                                                                                                                                                    | Mutual respect                                                                                                                             |
|----------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| knowledge of, and respect for, different people's faiths,                                                            | ability to recognise, and value, the things we share in                                                                                                                     | enable students to develop their self-knowledge, self-esteem and                                                                           |
| feelings and values                                                                                                  | common across cultural, religious, ethnic and socio-                                                                                                                        | self-confidence. Particularly in the area of customer service.                                                                             |
|                                                                                                                      | economic communities                                                                                                                                                        |                                                                                                                                            |
| Moral                                                                                                                | Democracy                                                                                                                                                                   | The rule of law                                                                                                                            |
| interest in investigating and offering reasoned views about moral and ethical issues                                 | encourage respect for democracy and support for participation in the democratic processes, including respect for the basis on which the law is made and applied in England. | Consumer standards – what are they, how do they work what are the rules from a business point of view as well as a personal point of view. |
| Social                                                                                                               | Individual Liberty                                                                                                                                                          | Tolerance and Respect of opinions and diversity                                                                                            |
| Using social skills in developing good customer service and helping students to learn how to deal with other people. | willingness to reflect on their experiences                                                                                                                                 | understanding and appreciation of the wide range of cultural influences that have shaped their own heritage and that of others             |
| Other opportunities and links                                                                                        |                                                                                                                                                                             |                                                                                                                                            |

| Cross-curricular Links                       | Meta-cognition Opportunities                  | Careers Links                                                     |
|----------------------------------------------|-----------------------------------------------|-------------------------------------------------------------------|
| Mathematics – predictive modelling           | Encourage cognitively active study behaviours | Understanding the manufacturing Industry, often misunderstood     |
| English- purpose of writing                  | 'How does it work?'                           | by students and the careers in the industry. The same is true for |
| Geography-Sense of place and identity        | 'Why does it work this way?'                  | logistics and supply industries.                                  |
| Design and Technology – Production Processes | "I fit all the facts into a bigger picture,"  |                                                                   |

Section 3.3: Business Operations

| Section: 3      | 3.3               |
|-----------------|-------------------|
| <b>Business</b> | <b>Operations</b> |

## Topic: 3.3.1 Production Processes

Year 10

**Grade Range: 1-9** 

#### Key learning objectives (knowledge / understanding / skills):

- Methods of production job
- Methods of production flow
- Efficiency in production lean production
- Efficiency in production just in time (JIT)

#### Key opportunities to stretch and challenge <u>all</u> students

• Students can explain to the rest of the class how some of these production processes work. They need to fully understand the processes before they can begin to explain them.

| Lesson | Learning objectives                                                                             | Additional guidance | Suggested timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                      |
|--------|-------------------------------------------------------------------------------------------------|---------------------|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To understand what is meant by job production.  To understand what is meant by flow production. |                     | 2                        | Lesson one  Practical activity to illustrate job and flow production – students produce bags of Smarties that have eight Smarties in each bag. The colour of Smarties they put in each bag will depend on your customer orders.  Groups are given two minutes. Each group must take an order from three other pairs in the room. Each pair in the group gets one order each. Students need to find out what colour Smarties they would like in their bag |
|        |                                                                                                 |                     |                          | and write down the orders on their record sheet and then produce the bags of Smarties as ordered.  Flow production – in a group of four, students produce as many bags as possible in two minutes. Groups should organise their production process so each individual is in charge of each colour of Smartie and one student is in charge of bagging the Smarties.                                                                                       |
|        |                                                                                                 |                     |                          | Alternative version is by <u>creating dice</u> Teacher led explanation of job and flow production. Students discuss which they thought was a more effective production technique in each situation.  Numbered Heads Together  Lesson two  Starter – show video clips on flow production – <u>ice cream cones</u> or <u>mince pies</u> – students consider why businesses use flow production.                                                            |

| Lesson | Learning objectives                                                    | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                     |
|--------|------------------------------------------------------------------------|---------------------|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        |                                                                        |                     |                                | Show a range of pictures of different products – students identify which are produced through flow production and which are job production.                                                                                                                                                                                                                                                                                                                             |
|        |                                                                        |                     |                                | Show a video clip from <u>Cake Boss</u> – students consider why businesses use job production. <b>Timed Pair Share</b>                                                                                                                                                                                                                                                                                                                                                  |
| 2      | To understand when each                                                |                     | 1                              | Starter – <u>BBC Bitesize video on production methods</u>                                                                                                                                                                                                                                                                                                                                                                                                               |
|        | method of production is appropriate.                                   |                     |                                | Excellent video resource highlighting the use of flow production in the chocolate industry – how Easter eggs are made or how chocolate is made.                                                                                                                                                                                                                                                                                                                         |
|        |                                                                        |                     |                                | Students produce a table with headings for type of production, definition, benefits, drawbacks and types of products made.                                                                                                                                                                                                                                                                                                                                              |
| 3      | To understand how production                                           |                     | 1                              | Starter – fill in the gaps activity on methods of production.                                                                                                                                                                                                                                                                                                                                                                                                           |
|        | might be made more efficient by the use of lean production techniques. |                     |                                | Show two pictures of products that are in a highly competitive market – for example Primark and Next. Explain that the prices they can charge are dependent on each other and so can't be changed. Ask students what Primark can do to increase the profit generated. Expected answers include marketing activities and reducing costs/waste in production. Explain that we are focusing on reducing waste and thus cost in production process. Think-write-Round Robin |
|        |                                                                        |                     |                                | Show introduction video to lean production                                                                                                                                                                                                                                                                                                                                                                                                                              |
|        |                                                                        |                     |                                | Reference – <u>Tutor2u webpage on lean production</u>                                                                                                                                                                                                                                                                                                                                                                                                                   |
|        |                                                                        |                     |                                | Create a spider diagram for the main methods of lean production.                                                                                                                                                                                                                                                                                                                                                                                                        |
|        |                                                                        |                     |                                | Teacher led explanation of kaizen.                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|        |                                                                        |                     |                                | Show video on kaizen at Toyota                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|        |                                                                        |                     |                                | Kaizen at Toyota                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|        |                                                                        |                     |                                | Teacher led explanation of cell production. Use a simple key terms exercise to show the benefits of working as a team. One group of four students sit in a row and move a piece of paper along the row with each student writing a key term (without discussing it with their group) and then passing it on to the next individual. The second group sit together and create a list of key words together. Each group has 5–10 minutes to create                        |

| Lesson | Learning objectives                                                                                    | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                          |
|--------|--------------------------------------------------------------------------------------------------------|---------------------|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        |                                                                                                        |                     |                                | a list of as many key terms as possible. ALLRecord Round Robin                                                                                               |
|        |                                                                                                        |                     |                                | Teacher led discussion on the benefits and drawbacks highlighted in the task.                                                                                |
|        |                                                                                                        |                     |                                | After the discussion students create a table with the main benefits and drawbacks of cell production.                                                        |
|        |                                                                                                        |                     |                                | As a revision task the lists of key terms can be swapped with other groups and students should define the key terms. Quiz, Quiz Trade                        |
|        |                                                                                                        |                     |                                | Lean production case study and materials – <u>Aldi</u>                                                                                                       |
|        | To understand how production might be made more efficient by the use of just in time (JIT) techniques. |                     | 1                              | Show <u>BBC Bitesize video on introducing JIT</u> Read <u>case study on Volkswagen</u> – students to answer questions to help build an understanding of JIT. |
| 4      | DIRT TIME                                                                                              |                     |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.                                       |
|        |                                                                                                        |                     |                                | Plan any next steps or catchup required and the best way to do it.                                                                                           |

Section 3.3: Business Operations Page 50

| Section: 3.3               | Topic: 3.3 |
|----------------------------|------------|
| <b>Business Operations</b> | The Role   |

### Topic: 3.3.2 The Role of Procurement

Year 10

**Grade Range: 1-9** 

#### Key learning objectives (knowledge / understanding / skills):

- Managing stock just in time (JIT)
- Managing stock just in case (JIC)
- Factors affecting choice of suppliers
- The effects of procurement and logistics on a business
- The value of effective supply chain management

#### Key opportunities to stretch and challenge <u>all</u> students

- Financial calculations and being able to predict stock levels.
- Choosing suppliers is a complicated process and will stretch students due to their general lack of knowledge. Using effective questioning will help them to extend their understanding.

| Lesson | Learning objectives                                                  | Additional guidance                                                                                                                                                                                                                       | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|--------|----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To evaluate the use of managing stock using JIT to a given business. | Students should recognise that the benefits of reduced costs must be balanced against the cost of more frequent deliveries and lost purchasing economies of scale.  Students will not be asked to draw or interpret stock control charts. | 1                              | In pairs students test each other to ensure they have an understanding of lean production and JIT. Quiz, Quiz Trade  Missing word activity revising economies of scale.  A simple numerical example can be used to illustrate the additional costs of regular deliveries and the lack of economies of scale. This can be done by having a total output of 500 units per week. Include separate costs for holding stock for a week, cost of ordering 100 units at a time and cost of ordering 500 units. Students calculate which option would be cheaper. Build in scenarios including a delayed delivery, a surge in demand etc. to encourage students to understand the potential challenges faced.  Show Christmas last delivery times — what problem does this illustrate?  Students to brainstorm benefits and drawbacks of just in time and create a table. Jot Thoughts  Reference — BBC Bitesize webpage on stock control  Show video on JIT with car seat covers  Complete question 2b) 6 marks Paper 2 June 2015. |
| 2      | To evaluate the use of managing stock using JIC to a                 | Students should recognise the benefits of having spare stock to                                                                                                                                                                           | 1                              | Reference – <u>BBC Bitesize webpage on JIC</u> <u>BBC Bitesize recap quiz on stock control</u>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

| Lesson | Learning objectives                                                                                                                           | Additional guidance                                                                                                                      | Suggested timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                |
|--------|-----------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | given business.                                                                                                                               | satisfy demand balanced against the cost of holding buffer stock.  Students will not be asked to draw or interpret stock control charts. |                          | What does the video suggest is the stock control system used by Amazon? Timed Pair Share  In pairs students test each other to revise the benefits and drawbacks of just in case. Quiz, Quiz Trade  Teacher led explanation on the difference between just in time and just in case production.  Split students in pairs – each pair to produce a paragraph arguing for the use of just in time or just in case for their chosen business. Rally Coach                             |
| 3      | To understand the factors affecting the choice of suppliers.  To analyse the factors that affect the choice of supplier for a given business. | Factors affecting choice of suppliers include price, quality and reliability.                                                            | 1                        | Students brainstorm the main factors that would affect which supplier businesses choose. Rally robin  Show images of a variety of businesses, for example Poundland, Gucci, a pharmacy, Rolls-Royce, Primark – what are the main factors that would influence the choice of suppliers in each case? Fan-N-Pick  Use the 9-mark question format to create a question analysing and evaluating the main factor influencing the choice of supplier for a chosen business. Rally Coach |
| 4      | To understand what procurement and logistics are and their effect on a business.                                                              | The effects of procurement and logistics on a business include efficiency and lower unit costs                                           | 1                        | Teacher led explanation of procurement and logistics. Good reference on difference between procurement and logistics  Students list the main procurement and logistics decisions they would need to make if they were running a small café – buying food, ensuring delivery of food, replacing broken plates etc.  For each decision they should identify what actions the café could undertake to lower their unit costs. Stand-N-Share                                           |
| 5      | To understand that the benefits of reduced costs must be balanced against the quality of service.                                             |                                                                                                                                          | 1                        | Starter – students list 5 key terms from the production unit. Key terms are swapped with a partner who defines them. <b>Trading Cards</b> Recap understanding of procurement and logistics from last lesson.  Students swap the list of strategies they generated last lesson with their partner. The partner should consider the drawbacks/problems that might                                                                                                                    |

| Lesson | Learning objectives                                                                                   | Additional guidance                                                                                                                                                                                                                                                                                                      | Suggested timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                               |
|--------|-------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        |                                                                                                       |                                                                                                                                                                                                                                                                                                                          |                          | be encountered with each strategy. Drawbacks/potential issues should be written in a different coloured pen. ALLRecord Round Robin                                                                                                                                                                                                                                                                                                                                                                                |
| 6      | To understand what a supply chain is.  To explain the benefits of managing an effective supply chain. | The value of effective supply chain management includes working with suppliers to ensure that key processes are running efficiently and cost effectively, getting goods and services for the best price and value and cutting any waste and unnecessary costs to create a streamlined process and fast production times. | 1                        | Starter – show video about the McDonald's supply chain  Teacher led explanation of a supply chain.  Discuss Fairtrade products and the supply chain for cocoa beans, bananas etc. Show video on fair trade for suppliers of footballs  Using knowledge gained in the production unit students brainstorm the main benefits of managing an effective supply chain. Jot Thoughts  Supply and procurement – Opito  Analyse two benefits that McDonald's gain from effectively managing their supply chain (6 marks). |
| 7      | DIRT TIME                                                                                             |                                                                                                                                                                                                                                                                                                                          |                          | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.  Plan any next steps or catchup required and the best way to do it.                                                                                                                                                                                                                                                                                                                        |

Section 3.3: Business Operations Page 53

| Section: 3.3               | Topic: 3.3.3           | Year 10 | Grade Range: 1-9 |
|----------------------------|------------------------|---------|------------------|
| <b>Business Operations</b> | The Concept of quality |         |                  |
|                            |                        |         |                  |

#### Key learning objectives (knowledge / understanding / skills):

- Consequences of quality issues
- Methods of maintaining consistent quality:
- Total quality management (TQM)
- Costs and benefits of maintaining quality

#### Key opportunities to stretch and challenge <u>all</u> students

• "What is Quality" How do we define what quality is? Develop student understanding.

| Lesson | Learning objectives                                          | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                           |
|--------|--------------------------------------------------------------|---------------------|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To understand that customers have expectations of quality in |                     | 1                              | Starter – students explain what they mean by the term quality. <b>Timed Pair Share</b>                                                                                                                                                                                                                                                                                        |
|        | terms of the production of goods and the provision of        |                     |                                | Reference – BBC Bitesize video on quality                                                                                                                                                                                                                                                                                                                                     |
|        | services.                                                    |                     |                                | Show <u>Duracell advert</u> – link to quality.                                                                                                                                                                                                                                                                                                                                |
|        | To understand how businesses identify quality problems and   |                     |                                | Student discussion on why quality is important for businesses. Think-write-Round Robin                                                                                                                                                                                                                                                                                        |
|        | businesses measure quality.                                  |                     |                                | Read <u>example about Samsung Galaxy Note 7</u> – what could that mean for the business?                                                                                                                                                                                                                                                                                      |
|        |                                                              |                     |                                | Show two video clips from Inside Rolls-Royce – the first section explains the level of quality expected in their concept car when Rolls-Royce outsources part of the production to a diamond jeweller. The second section explains about new cars being delivered to Abu Dhabi and the extent of the quality expectations and level of finish required. Section 4–25 minutes. |
|        |                                                              |                     |                                | Teacher led explanation on quality control.                                                                                                                                                                                                                                                                                                                                   |
|        |                                                              |                     |                                | Students list the main methods used to identify quality problems.  Reference – Tutor2u webpage on measurement                                                                                                                                                                                                                                                                 |
|        |                                                              |                     |                                | Complete question 1c) 4 marks Paper 2 June 2014.                                                                                                                                                                                                                                                                                                                              |
| 2      | To understand the                                            |                     | 1                              | Students create a list for the main causes of quality problems, eg poorly                                                                                                                                                                                                                                                                                                     |

| Lesson | Learning objectives                                           | Additional guidance                                                                                               | Suggested timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                  |
|--------|---------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | consequences of quality issues.                               |                                                                                                                   |                          | motivated workers, no quality monitoring etc. ALLRecord Round Robin                                                                                                                                                                                                                                                                                  |
|        |                                                               |                                                                                                                   |                          | Read <u>example about Toyota</u> – what could this mean for the business?                                                                                                                                                                                                                                                                            |
|        |                                                               |                                                                                                                   |                          | Students produce a spider diagram for the main consequences of quality issues.                                                                                                                                                                                                                                                                       |
|        |                                                               |                                                                                                                   |                          | Show video clip from <u>Dragons' Den</u> – egg cooker gone wrong.                                                                                                                                                                                                                                                                                    |
| 3      | To understand the methods                                     |                                                                                                                   | 2                        | Video highlighting quality control in pizza production                                                                                                                                                                                                                                                                                               |
|        | businesses use to maintain consistent quality.                |                                                                                                                   |                          | Research task on what is meant by TQM, quality control (recap from previous lesson) and quality assurance.                                                                                                                                                                                                                                           |
|        | To identify the advantages to a business of using TQM.        |                                                                                                                   |                          | Students are given a scenario/case study of a business who is suffering quality issues. They then create a PowerPoint explaining the various methods they believe the business should undertake to maintain consistent quality. These methods should be linked to examples that they have researched about methods other businesses have undertaken. |
|        |                                                               |                                                                                                                   |                          | From these presentations students brainstorm the main benefits of a business undertaking TQM.                                                                                                                                                                                                                                                        |
| 4      | To understand the costs and benefits of maintaining quality.  | Costs and benefits include additional sales,                                                                      | 1                        | Starter – show BBC Bitesize video on quality                                                                                                                                                                                                                                                                                                         |
|        | To understand the possible quality issues as businesses grow. | image/ reputation, higher price, inspection costs, staff training, product recalls and the provision of services. |                          | Students split into groups. Some groups focus on the benefits of maintaining quality, others focus on the costs of maintaining quality. Each group creates a list of the main benefits/costs of maintaining quality. A representative from each group explains one point that is on their list to the rest of the class.                             |
|        |                                                               | Be aware of issues particularly if outsourcing                                                                    |                          | 4 mark question – explain two benefits of maintaining quality for a business like Apple. One Stray                                                                                                                                                                                                                                                   |
|        |                                                               | and franchising is used.                                                                                          |                          | Graveyard hangman                                                                                                                                                                                                                                                                                                                                    |
|        |                                                               |                                                                                                                   |                          | Recap understanding of diseconomies of scale.                                                                                                                                                                                                                                                                                                        |
|        |                                                               |                                                                                                                   |                          | Discuss issues of outsourcing call centres and production to other countries – BBC article on call centres                                                                                                                                                                                                                                           |
|        |                                                               |                                                                                                                   |                          | Students research an example of a business that has suffered quality                                                                                                                                                                                                                                                                                 |

| Lesson | Learning objectives | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                    |
|--------|---------------------|---------------------|--------------------------------|------------------------------------------------------------------------------------------------------------------------|
|        |                     |                     |                                | issues as they have grown.  Use BBC Bitesize quiz to assess understanding.                                             |
| 5      | DIRT TIME           |                     |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work. |
|        |                     |                     |                                | Plan any next steps or catchup required and the best way to do it.                                                     |

Section 3.3: Business Operations Page 56

| Section: 3.3               | <b>Topic: 3.3.4</b>   |
|----------------------------|-----------------------|
| <b>Business Operations</b> | Good customer service |

Year 10

**Grade Range: 1-9** 

#### Key learning objectives (knowledge / understanding / skills):

- Methods of good service
- Benefits of good customer service
- Dangers of poor customer service
- The ways in which advances in ICT have allowed customer services to develop

#### Key opportunities to stretch and challenge <u>all</u> students

• Role playing scenarios help students to recognise and deliver good customer service and use those skills in their wider development.

| Lesson | Learning objectives                                                                                          | Additional guidance                                                                                                                                                                          | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|--------|--------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | To analyse the techniques businesses use to provide good customer service.  To understand the sales process. | Methods of good service include product knowledge, customer engagement (creating a positive experience for the customer), and post sales services (eg user training, help lines, servicing). | 2                              | Starter – show clip from Undercover Boss - DHL  The best clip illustrating customer service is between 5–10.30 mins. Students consider the issues identified in the quality of customer service and generate ideas on how the process could be improved. Think-write-Round Robin  Customer service role plays – students complete a role play about what would happen in each scenario and then discuss how the business could deal with the situation effectively.  Show clips from The Apprentice – Series 12 Episode 8 – lots of examples of poor customer service (eg incorrect orders, promising a service not provided etc.). Students discuss the examples of poor customer service and explain how these areas could be improved.  Reference – BBC Bitesize webpage on customer service  Teacher led explanation of the sales process.  Students research 1-2 businesses that offer after sales service. Students research how they compare in terms of level of service and what they offer. Students to explain why they offer these services. Dyson example |
| 2      | To understand the importance of providing good service to customers.                                         | Benefits of good customer service include increase in customer satisfaction,                                                                                                                 | 1                              | Crossword on production and customer service  Linking to the research task in the last lesson recap why businesses offer                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

| Lesson | Learning objectives                                                                      | Additional guidance                                                                                                                                                                  | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|--------|------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | To understand the dangers of poor customer service.                                      | customer loyalty, increased spend and profitability.  Dangers of poor customer service include dissatisfied customers, poor reputation via word of mouth and a reduction in revenue. |                                | after sales service.  Why do businesses worry about offering good customer service —  Telegraph article on the best customer service — link to Amazon. Why is  Amazon currently the number one business for customer service? What do they offer? How has it benefitted them? Consider the value and services offered by Amazon prime.  Complete question 3b) 4 marks Paper 1 June 2016.  Show examples of poor reviews from trip advisor (example)  Students research examples of businesses that have are seen as having poor customer service — Telegraph article on the best and worst customer service  Students list the main consequences for these businesses of poor customer service. Think-write-Round Robin  Customer Service case study and materials — Morrisons  Complete question 2c) 5 marks Paper 1 June 2013. |
| 3      | To understand the reasons why advances in ICT have allowed customer services to develop. | Reasons include<br>advances in websites, e-<br>commerce, and social<br>media.                                                                                                        | 1                              | Starter – recap quiz on production terms  Read article on five ways technology can improve customer service  Students discuss their use of social media – how does this impact customer service? Good resource to base discussions. Think-write-Round Robin                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 4      | DIRT TIME                                                                                |                                                                                                                                                                                      |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.  Plan any next steps or catchup required and the best way to do it.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |

Section 3.3: Business Operations Page 58

Students should understand the interdependent nature of business operations, human resources, marketing and finance. Students should be able to give examples of how business objectives would be split into functional plans with clear links throughout. The purpose of marketing, its role within business and how it influences business activity.

| Opportunities to develop SMSC / British Val                                                                                                 | Opportunities to develop SMSC / British Values:                                                                                                                             |                                                                                                                                                                                    |  |  |  |  |  |  |
|---------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|--|--|
| Spiritual  Nowledge of, and respect for, different people's faiths, feelings and values                                                     | ability to recognise, and value, the things we share in common across cultural, religious, ethnic and socio-economic communities                                            | Mutual respect     enable students to develop their self-knowledge, self-esteem and self-confidence                                                                                |  |  |  |  |  |  |
| interest in investigating and offering reasoned views about moral and ethical issues                                                        | encourage respect for democracy and support for participation in the democratic processes, including respect for the basis on which the law is made and applied in England. | The rule of law  • an appreciation that living under the rule of law protects individual citizens and is essential for their wellbeing and safety                                  |  |  |  |  |  |  |
| Social  use of a range of social skills in different contexts,                                                                              | Individual Liberty  • willingness to reflect on their experiences                                                                                                           | Tolerance and Respect of opinions and diversity     understanding and appreciation of the wide range of cultural influences that have shaped their own heritage and that of others |  |  |  |  |  |  |
| Other opportunities and links                                                                                                               |                                                                                                                                                                             |                                                                                                                                                                                    |  |  |  |  |  |  |
| Cross-curricular Links English- purpose of writing Geography-Sense of place and identity Design and Technology: product design and graphics | Meta-cognition Opportunities Encourage cognitively active study behaviours 'How does it work?' 'Why does it work this way?' "I fit all the facts into a bigger picture,"    | Careers Links Public Relations Manager., Photographic technician, Image consultant, Advertising Manager. Brand Manager, Media Buyer, Supply chain manager                          |  |  |  |  |  |  |

| Sectio<br>Marke                                                                                                                                                                       |                                                                              |                                                                                                                                                                                                                                | .2<br>Inderstanding customers                                                                                                                                                                                                                                   |                                                                                                                                                      | Year 11                                                                                                                                                                  | Grade Range: 1-9                                                                                                                                                                                                                      |  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| <ul> <li>Key learning objectives (knowledge / understanding / skills):</li> <li>The importance of identifying and satisfying customer needs</li> <li>Types of segmentation</li> </ul> |                                                                              |                                                                                                                                                                                                                                | <ul> <li>Key opportunities to stretch and challenge <u>all</u> students</li> <li>Concept of socio-economic groups and cultural effect upon marketing</li> <li>Think about personal response to marketing and subliminal messages – rethink own views</li> </ul> |                                                                                                                                                      |                                                                                                                                                                          |                                                                                                                                                                                                                                       |  |
| Lesso<br>n                                                                                                                                                                            | Learning objectives                                                          | Additional guidance                                                                                                                                                                                                            | Suggested<br>timing<br>(hours)                                                                                                                                                                                                                                  | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                  |                                                                                                                                                                          |                                                                                                                                                                                                                                       |  |
| 1                                                                                                                                                                                     | To understand the importance of identifying and satisfying customer needs.   | Reasons for identifying and satisfying customer needs include to provide a product or service that customers will buy, to increase sales, to select the correct marketing mix, to avoid costly mistakes and to be competitive. | 1                                                                                                                                                                                                                                                               | students to identify for sports equipment Show Dragons' Delidentified their custom Why did Nokia make consensus  Compare the Nokia was Apple more su | why Cadbury suffered duent – didn't understand thein clip – students to discussomers and satisfied their rate the N-Gage phone? Was situation with the launch accessful? | e to their decision over raising money r market and customer needs.  s whether the entrepreneurs have needs with the product.  as this a good decision? All-write  of the Apple iPhone in 2007. Why  g and satisfying customer needs. |  |
| 2                                                                                                                                                                                     | To understand the methods and criteria businesses use to segment the market. | Segmentation to target customers, include gender, age, location and income.                                                                                                                                                    | 1                                                                                                                                                                                                                                                               | students write down Reference – Tutor2 Teacher led discus location, age, parer Students create a li market. Jot Though                               | n the market segment that<br>the webpage on market segment is segment on criteria that could not be occupation etc.                                                      |                                                                                                                                                                                                                                       |  |

| Lesso<br>n | Learning objectives                                                | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                        |
|------------|--------------------------------------------------------------------|---------------------|--------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3          | To understand why businesses use segmentation to target customers. |                     | 1                              | Starter – show a variety of products – students decide which customers they are targeted towards – for example nappies, SAGA holidays, Nintendo DS, Ford Ka, local pizza delivery restaurant, Good Housekeeping magazine, Mercedes car etc. Students should consider the age, gender, location and income. |
|            |                                                                    |                     |                                | Students to think of a product that could be targeted to all customers rather than a specific market.                                                                                                                                                                                                      |
|            |                                                                    |                     |                                | Show video clip of segmentation in McDonald's – why do McDonald's use segmentation to target customers? Rally Robin                                                                                                                                                                                        |
| Week 3     | Assessment of topic                                                |                     |                                | Homework based activity followed by DIRT time                                                                                                                                                                                                                                                              |

| Section: 3.5<br>Marketing                                     | Topic 3.5.3 The Purpose and methods or research | of market | Year 11 | Grade Range: 1-9                 |
|---------------------------------------------------------------|-------------------------------------------------|-----------|---------|----------------------------------|
| Key learning objectives (knowledge / understanding / skills): |                                                 |           |         | nd challenge <u>all</u> students |

- Purpose of market research
- Methods of market research
- Use of market research: information that may help decision making
- identify market opportunities and to get a better insight into their customers
- understanding of difference of qualitative and quantitative

| Lesso<br>n | Learning objectives                                                                                                         | Additional guidance                                                                                                                                                                                                                     | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|------------|-----------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1          | To understand why businesses conduct market research.  To understand the types of information collected in market research. | Reasons for conducting market research include to identify market opportunities and to get a better insight into their customers and competitors.  Market research collects information about demand, competition and the target market | 1                              | Starter – BBC Bitesize video on market research  Teacher led explanation and definition of market research.  Students imagine they are the leader of Nintendo – what five pieces of information would you want to find out to help your decision making. Students should explain why they have chosen this information.  References – BBC Bitesize webpage on market research  Tutor2u webpage on market research  Students discuss the benefits gained by businesses through conducting market research – discussion based on knowledge gained in previous lessons. |
| 2          | To understand the meaning of primary market research and the methods used to collect primary data.                          | Methods include questionnaires, surveys, interviews and focus groups.                                                                                                                                                                   | 1                              | Teacher led definition of primary research.  Students brainstorm the methods businesses could use to collect primary data.  Standup-hand up-pair-up  Begin a marketing task in creating a new non-alcoholic drink or chocolate bar.  Students create a questionnaire to help make product decisions, eg research what ingredients customers would want in their chocolate bar.  Students should then circulate around the classroom collecting information for their questionnaires.                                                                                 |
| 3          | To understand the meaning of secondary                                                                                      | Methods include internet research and the printed                                                                                                                                                                                       | 1                              | Teacher led definition of secondary research. Students brainstorm the methods businesses could use to collect secondary data.                                                                                                                                                                                                                                                                                                                                                                                                                                        |

| Lesso | Learning objectives                                                                                                                                       | Additional guidance                                                                  | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                  |
|-------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|       | market research and<br>the methods used to<br>collect secondary<br>data.                                                                                  | press, eg newspapers.                                                                |                                | Students continue marketing task in creating a new non-alcoholic drink or chocolate bar. Students complete secondary research to help make product decisions, eg what types of chocolate bars are currently available, how much do they sell for etc. Think-write round robin                                                        |
|       | To understand the                                                                                                                                         |                                                                                      |                                | Teacher led explanation of market mapping.                                                                                                                                                                                                                                                                                           |
|       | difference between qualitative and quantitative market                                                                                                    |                                                                                      |                                | Using the information generated from the secondary research students create a market map for the chocolate (drinks) market.                                                                                                                                                                                                          |
|       | research.                                                                                                                                                 |                                                                                      |                                | Teacher led explanation of qualitative and quantitative research. Reference –<br>Tutor2u webpage on quantitative and qualitative research                                                                                                                                                                                            |
|       |                                                                                                                                                           |                                                                                      |                                | Using the questionnaire created in the earlier lesson, students to identify which of their questions helped collect qualitative data and which collected quantitative data.                                                                                                                                                          |
|       |                                                                                                                                                           |                                                                                      |                                | Quiz testing knowledge – quantitative or qualitative?                                                                                                                                                                                                                                                                                |
| 4     | To understand the benefits and drawbacks for various market research techniques.  To evaluate the best                                                    |                                                                                      | 1                              | Starter – <u>BBC Bitesize recap quiz on market research</u> Using the experiences identified in previous lessons when students have collected primary and secondary research students create a table for the main benefits and drawbacks of each option.  9-mark question evaluating the most effective form of market research when |
|       | method for a given business.                                                                                                                              |                                                                                      |                                | researching the chocolate market to help create a new product.  Market research case study and materials – Kellogg's Crunchy Nut                                                                                                                                                                                                     |
| 5     | To be able to interpret and use qualitative and quantitative market research findings to help make appropriate decisions for different types of business. | Students should be expected to manipulate and interpret data from tables and charts. | 1                              | Starter – market research hangman  Students write an explanation of what they have found from the market research they've collected in previous lessons. Rally coach  Students given the opportunity to interpret qualitative and quantitative market research findings.  Complete question 1d) 9 marks Paper 1 June 2015.           |
| 6     | To understand the                                                                                                                                         |                                                                                      | 1                              | Teacher explanation of market share and market size.                                                                                                                                                                                                                                                                                 |

| Lesso | Learning objectives                              | Additional guidance | Suggested timing (hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                |
|-------|--------------------------------------------------|---------------------|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|       | difference between market size and market share. |                     |                          | Students create a table including headings for market, market leader, market share, sales of the market leader and market size. Students decide on figures for different markets including crisps, chocolate bar, ice cream, cat food, coffee etc. |
|       |                                                  |                     |                          | Teacher discussion/explanation on correct answers and why businesses benefit from understanding the information.                                                                                                                                   |
|       |                                                  |                     |                          | Students given the opportunity to interpret market share and market size data and graphs.                                                                                                                                                          |
|       |                                                  |                     |                          | Use market share and size data to explain and test percentage calculations and percentage change calculations.                                                                                                                                     |
|       |                                                  |                     |                          | Revision video on calculations                                                                                                                                                                                                                     |
| 7     | DIRT TIME                                        |                     |                          | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.                                                                                                                             |
|       |                                                  |                     |                          | Plan any next steps or catchup required and the best way to do it.                                                                                                                                                                                 |

| Section: 3.5 | Topic 3.5.4                               | Year 11 | Grade Range: 1-9 |
|--------------|-------------------------------------------|---------|------------------|
| Marketing    | The elements of the marketing mix: price, |         |                  |
|              | product, promotion and place (4Ps)        |         |                  |

#### Key learning objectives (knowledge / understanding / skills):

- Pricing methods
- The factors that influence pricing decisions
- Product and Product differentiation

•

#### Key opportunities to stretch and challenge <u>all</u> students

• Factors that influence pricing decisions include costs, nature of the market, degree of competition and the link to product life cycle and Boston Matrix

| Lesso<br>n | Learning objectives                                                                                                                               | Additional guidance                                                                                                        | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|------------|---------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|--------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1          | To understand price skimming and price penetration.  To understand the impact these pricing decisions will have on the business.                  | Students should have an understanding of the main features of pricing methods and the impact they will have on a business. | 1                              | Reference – BBC Bitesize webpage on pricing new products  Show four products – mobile phone, petrol, bread, designer clothes – students brainstorm the factors that would impact the level of price charged for each product, eg quality, brand, age of product, features, tax level etc.  Teacher led explanation of price skimming and price penetration.  Students to think of examples of products that use these pricing strategies. Jot thoughts  Teacher led discussion on the impacts these pricing decisions will have on the business.  Students complete an analysis question on pricing strategies, for example – explain two benefits for PlayStation of using price skimming when launching their latest console. |
| 2          | To understand competitive pricing, loss leader and costplus pricing.  To understand the impact these pricing decisions will have on the business. | Students should have an understanding of the main features of pricing methods and the impact they will have on a business. | 1                              | Teacher led explanation of competitive pricing, loss leader and cost-plus pricing.  Students to think of examples of products that use these pricing strategies.  Teacher led discussion on the impacts these pricing decisions will have on the business  Starter – graveyard hangman  Complete question 1d) 9 marks June 2015.  Drag 'n' drop activity on pricing strategies                                                                                                                                                                                                                                                                                                                                                  |

| Lesso<br>n | Learning objectives                                                                                                                                                                                                                               | Additional guidance                                                                                                             | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3          | To recognise the factors, internal and external, which might influence the pricing decision, particularly as businesses grow and expand.  To evaluate the factors and use them to assess the suitability of pricing methods for a given business. | Factors that influence pricing decisions include costs, nature of the market, degree of competition and the product life cycle. | 1                              | Use <u>fairtrade resources on the pricing of bananas</u> – includes resources to consider the factors that influence the price of bananas. Resource includes research tasks, videos etc.  Research – using the internet, students should research the price of a product in three different stores and explain why there are differences.  Add additional factors that influence pricing decisions to the original list made in the first pricing lesson.  Complete question 3c) 9 marks June 2014 or 2d) 9 marks June 2013. Rally coach BBC Bitesize recap quiz on pricing                                                                      |
| 4          | To understand the basic relationship between price and demand.                                                                                                                                                                                    | Students should understand that as prices rise demand is likely to fall.                                                        | 1                              | Starter – read this article – why would businesses offer this type of scheme?  Students create a table for the number of times they would watch their favourite football team or go to the cinema over a year (with a max of 30 times) at a range of different prices.  Students plot the data they have collected onto a diagram with price and quantity on the two axes.  Students explain the link between price and quantity demanded.  In pairs students generate ideas of factors that might cause an increase in demand other than price.  Teacher led discussion about why a business does not therefore always charge a very low price. |
| 5          | To understand the benefits and risks of developing new products.                                                                                                                                                                                  |                                                                                                                                 | 1                              | Why would it be beneficial for a business to produce the first commercial driverless car? BBC article on driverless cars  Show Dragons' Den clip – The Wand Company – what are the benefits and risks for these entrepreneurs of developing this new product? Telephone (HAPs/MAPS stay LAPS leave room)                                                                                                                                                                                                                                                                                                                                         |

| Lesso<br>n | Learning objectives                                                                                                                                                                                                                                 | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|            |                                                                                                                                                                                                                                                     |                     |                                | <u>Evan Davis Marketing Mess-Ups – Apple</u> – issues of creating a new product.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 7          | To understand the importance of product design, image and the needs of the target market when designing new products.  To understand the significance of having a USP in a competitive market.  To understand the importance of a good brand image. |                     | 1                              | Evan Davis Marketing Mess-Ups — Sunny Delight — issues of product design.  Students brainstorm the main factors to consider when designing new products.  Using the market research collected already to design the non-alcoholic cocktail or chocolate bar. Consider the main factors listed in your brainstorm when designing the new product.  Starter — show students an image of two mobile phones (a new model and an older model) — students list the differences in the two products. For example aesthetics, battery life, features, screen size etc.  BBC Bitesize video on the story of the Mini  Teacher led explanation of product differentiation and unique selling points.  Students explain what the unique selling point is for three products, eg Polo mints, Terry's chocolate orange etc. Numbered heads together  Show clips from Junior Apprentice Episode 3 — what do the teams do to differentiate their product from the competition?  Guess the logo activity  BBC Bitesize video on building a brand  Students write down what they think are the five most valuable global brands  BBC Bitesize video on branding in restaurants  4-mark question explaining the benefit for Coca Cola of having a strong brand.  Students continue their non-alcoholic cocktail or chocolate project by creating a |
| 8          | DIRT TIME                                                                                                                                                                                                                                           |                     |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.  Plan any next steps or catchup required and the best way to do it.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |

| Section<br>Market                                                                                                                                                                                                                                                                                                                 | n: 3.5<br>ing             | Topic 3.5.4 part2 The elements of the product, promotion a |                                                                                                                                                               |                                         | Year 11 | Grade Range: 1-9 |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|---------|------------------|
| Key learning objectives (knowledge / understanding / skills):  The product life cycle Product portfolio Promotional methods Place (the different channels of distribution used by businesses) e-commerce and m-commerce Integrated nature of the marketing mix Using the marketing mix to inform and implement business decisions |                           |                                                            | Key opportunities to stretch and challenge all students  Extension strategies Reasons for promotion Investigate own views to methods of effective advertising |                                         |         |                  |
| • (                                                                                                                                                                                                                                                                                                                               | Using the marketing mix t | o inform and implement busines                             | ss decisions                                                                                                                                                  |                                         |         |                  |
| Lesso<br>n                                                                                                                                                                                                                                                                                                                        | Learning objectives       | Additional guidance                                        | Suggested timing (hours)                                                                                                                                      | Learning activities including Kagan, Or |         | , Homework       |

change over time. updating packaging, adding BBC Bitesize webpage on product life cycle more or different features, To understand what is Students draw the product life cycle and explain each stage. changing target market, meant by an advertising and price In pairs they should label their diagram with an example for each stage. Pairs extension strategy. compare reduction. To evaluate the Show images of a variety of products or music bands – students have to decide effectiveness of which stage of the product life cycle they are currently at. extension strategies Name the stages of the product life cycle diagram and when they would be suitable. Show a product that is entering the decline stage of the product life cycle – in groups students generate three strategies they could adopt to try and increase the level of sales. Each group should present one strategy to the class and justify why they think their strategy is the best one.

| Lesso<br>n | Learning objectives                                       | Additional guidance                                                | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                          |
|------------|-----------------------------------------------------------|--------------------------------------------------------------------|--------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|            |                                                           |                                                                    |                                | From student ideas create a list of extension strategies.                                                                                                                    |
|            |                                                           |                                                                    |                                | Students think of business examples for each extension strategy.                                                                                                             |
|            |                                                           |                                                                    |                                | Exam question June 2016 Paper 2 3d) 9 marks.                                                                                                                                 |
| 2          | To understand how and why businesses                      |                                                                    | 1                              | Starter – students list as main brands/products that are made by Nestle or the cars that are produced by Ford.                                                               |
|            | might broaden and balance their product                   |                                                                    |                                | Reference – BBC Bitesize webpage on product differentiation                                                                                                                  |
|            | portfolio using the                                       |                                                                    |                                | Teacher led explanation of product portfolio.                                                                                                                                |
|            | Boston Matrix.  To be able to identify                    |                                                                    |                                | Students discuss why businesses such as Ford and Nestlé have large product portfolios.                                                                                       |
|            | and explain the four categories of the Boston Box.        |                                                                    |                                | Teacher led explanation on the Boston Matrix. Students draw the Boston Matrix and explain the characteristics of each section.                                               |
|            | DOSION DOX.                                               |                                                                    |                                | Further reference – <u>Tutor2u webpage on Boston Matrix</u>                                                                                                                  |
|            |                                                           |                                                                    |                                | Using Amazon as a business, students position the main Amazon products onto the relevant sections of the Boston Matrix.                                                      |
|            |                                                           |                                                                    |                                | Complete question 3d) 9 marks June 2014 or 1c) 4 marks June 2015.                                                                                                            |
| 3          | To understand what is                                     | Reasons for promotion                                              | 1                              | Starter – BBC Bitesize recap quiz on product                                                                                                                                 |
|            | meant by promotion.  To understand the                    | include inform/ remind customers about the                         |                                | BBC Bitesize video on packaging – where does packaging fit into the marketing mix?                                                                                           |
|            | reasons for promotion.                                    | product, create or increase sales, create or change the            |                                | Teacher led definition of promotion.                                                                                                                                         |
|            | promotion.                                                | image of the product and to                                        |                                | Students brainstorm reasons for promotion.                                                                                                                                   |
|            |                                                           | persuade customers to buy the product.                             |                                | Show the <u>John Lewis Christmas advert</u> – students discuss why they think John Lewis has been so successful with their adverts.                                          |
|            |                                                           |                                                                    |                                | Students discuss their favourite/most memorable form of promotion – famous TV advert, radio advert, poster etc.                                                              |
| 4          | To understand the use of advertising by a given business. | Methods of advertising, include newspapers, magazines, television, | 1                              | Starter – give students a choice of four products/brands (eg Nike, McDonalds, Pepsi, Apple). In pairs students choose one and list the methods used to promote the business. |

| Lesso<br>n | Learning objectives              | Additional guidance                                        | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                            |
|------------|----------------------------------|------------------------------------------------------------|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|            | To understand the benefits and   | internet and billboards.                                   |                                | Groups feedback their promotional methods to the class to generate a long list of methods of promotion – explain which ones they are focusing on in this lesson.               |
|            | drawbacks of advertising.        |                                                            |                                | Show Skoda Fabia TV advert – why have Skoda chosen to advertise their car like this? What are they trying to encourage viewers to think?                                       |
|            |                                  |                                                            |                                | Show Skoda Fabia VRS TV advert – what different impression are they trying to put across in this advert?                                                                       |
|            |                                  |                                                            |                                | Students list the main methods of advertising. Pairs compare                                                                                                                   |
|            |                                  |                                                            |                                | Students discuss why these radio adverts were successful:                                                                                                                      |
|            |                                  |                                                            |                                | <u>McDonald's</u>                                                                                                                                                              |
|            |                                  |                                                            |                                | Weetabix                                                                                                                                                                       |
|            |                                  |                                                            |                                | Students discuss why these billboards were successful:                                                                                                                         |
|            |                                  |                                                            |                                | <u>KitKat</u>                                                                                                                                                                  |
|            |                                  |                                                            |                                | <u>Tylenol</u>                                                                                                                                                                 |
|            |                                  |                                                            |                                | <u>Miele</u>                                                                                                                                                                   |
|            |                                  |                                                            |                                | Give students a range of newspapers and magazines – students to identify what they think is the best/most eye catching advert and write an explanation of why they think this. |
|            |                                  |                                                            |                                | BBC Bitesize video on advertising online                                                                                                                                       |
|            |                                  |                                                            |                                | Students create a table for the main benefits and drawbacks of advertising.                                                                                                    |
|            |                                  |                                                            |                                | Continue their marketing project – students create a poster advertising their new chocolate bar or non-alcoholic cocktail.                                                     |
|            |                                  |                                                            |                                | Continue their marketing project – students create a radio advert advertising their new chocolate bar or non-alcoholic cocktail.                                               |
|            |                                  |                                                            |                                | Complete question 2b) 4 marks Paper 2 June 2013 or 1b) 4 marks Paper 1 June 2015.                                                                                              |
| 5          | To understand the                | Other promotional methods                                  | 1                              | BBC Bitesize video on advertising products at a market stall                                                                                                                   |
|            | use of other promotional methods | include PR, sales promotion (point of sales, displays, two |                                | Using previous activities students create a list of the remaining methods of                                                                                                   |

| Lesso<br>n | Learning objectives                                                                                                                                                                                                                                 | Additional guidance                                                                                                                                                                                  | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
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|            | which are likely to be used by a given business.  To understand the benefits and drawbacks of promotional methods used by businesses.                                                                                                               | for one offers, free gifts, samples, coupons and competitions), sponsorship and social media.                                                                                                        |                                | promotion.  Show students examples of sales promotions, eg McDonald's Monopoly game. Students discuss why businesses undertake sales promotions. Jot thoughts  BBC Bitesize video on sales promotions used on cereals  Reference – Tutor2u webpage on sales promotion  Research – students research what businesses sponsored the last Olympic games or World Cup. Students discuss why businesses spend money sponsoring events.  Link back to a video shown at the beginning of the marketing section about Cadbury and their vouchers – what are the dangers/drawbacks of this type of promotion?  Students create a table for the main benefits and drawbacks of these methods of promotion. |
| 6          | To understand the factors influencing the selection of the promotion mix to assess their suitability for a given business.  To analyse the factors influencing the selection of the promotion mix to assess their suitability for a given business. | Factors that influence the selection of the promotional mix include the finance available, competitor actions, the nature of the product or service, the nature of the market and the target market. | 1                              | Students brainstorm the main factors that influence the selection of the promotional mix.  Split students into groups. Each group is given a famous business or product. Students create a promotional campaign for their business/product. or  Continue their marketing project – students create a promotional campaign for their chocolate product or non-alcoholic cocktail.  Students justify why they have chosen to use the methods of promotion that they have for their product.  Complete question 1d) 9 marks Paper 1 June 2013.                                                                                                                                                      |
| 7          | To understand the different channels of distribution used by businesses to gain access to potential                                                                                                                                                 | Includes an understanding of retailers, wholesalers and telesales.                                                                                                                                   | 1                              | Starter – students generate ideas about where Apple products can be purchased from.  Show video on market planning Definition of retailers, wholesalers and telesales.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

| Lesso<br>n | Learning objectives                                      | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                          |
|------------|----------------------------------------------------------|---------------------|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|            | customers.                                               |                     |                                | Students draw a diagram illustrating the main channels of distribution.                                                                                                                                      |
|            | To analyse the appropriateness of                        |                     |                                | Students discuss why the direct channel of distribution is increasingly the most popular.                                                                                                                    |
|            | each distribution<br>method for a given                  |                     |                                | Reference – BBC Bitesize webpage on place                                                                                                                                                                    |
|            | scenario.                                                |                     |                                | Place quiz                                                                                                                                                                                                   |
|            |                                                          |                     |                                | Give students a range of products, for each one students have to explain which channel of distribution is the best option. Numbered heads together                                                           |
|            |                                                          |                     |                                | Complete question 2c) 6 marks Paper 2 June 2015 or 1b) 4 marks Paper 2 June 2014.                                                                                                                            |
| 8          | To analyse the growing importance of e-commerce and m-   |                     | 1                              | Starter – ask students whether they've ever bought anything on the internet. Ask students whether they've ever bought anything through their mobile phone. Students discuss why they use these technologies. |
|            | commerce and how it can extend the reach                 |                     |                                | Show video introducing e-commerce and m-commerce                                                                                                                                                             |
|            | of businesses to                                         |                     |                                | Teacher led definitions of e-commerce and m-commerce.                                                                                                                                                        |
|            | include international markets.                           |                     |                                | Show video clip of the impacts of these technologies in India                                                                                                                                                |
|            | To understand the benefits and                           |                     |                                | Teacher led explanation of the opportunities e-commerce and m-commerce have in reaching international markets. Show <u>Alibaba</u> to illustrate.                                                            |
|            | drawbacks of a business using e-commerce and m-commerce. |                     |                                | Students create a table listing the main benefits and drawbacks of a business using e-commerce and m-commerce.                                                                                               |
| 9          | To understand the                                        |                     | 1                              | BBC Bitesize video on marketing strategy of a storage company                                                                                                                                                |
|            | importance of the four elements and how                  |                     |                                | Marketing mix case study and materials – <u>McCain</u>                                                                                                                                                       |
|            | they work together.                                      |                     |                                | Complete question 1d) 9 marks Paper 1 June 2016.                                                                                                                                                             |
|            | To be able to                                            |                     |                                | Video clip illustrating the marketing strategy of a hairdressers – <u>BBC Bitesize</u>                                                                                                                       |
|            | recommend appropriate marketing                          |                     |                                | video on marketing strategy of a hairdressers                                                                                                                                                                |
|            | activities for a given                                   |                     |                                | Show examples of products/promotional materials from the past and discuss how                                                                                                                                |

| Lesso<br>n | Learning objectives                                                                                            | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                         |
|------------|----------------------------------------------------------------------------------------------------------------|---------------------|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|            | business.  To recognise how the marketing mix evolves over time and evaluate how businesses may react to this. |                     |                                | they are different to that of today:  old mobile phone advert vs iPhone 7 trailer  old computer advert vs HP Spectre advert  Show Coca Cola Christmas advert – why do they still use this advert in 2016?  Complete question 2d) 9 marks Paper 1 June 2014. |
| 10         | DIRT TIME                                                                                                      |                     |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.  Plan any next steps or catchup required and the best way to do it.                                                                  |

| Section: 3.6 Finance | Year 11 | Grade Range: 1-9 |
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Students should understand the interdependent nature of business operations, human resources, marketing and finance. Students should be able to give examples of how business objectives would be split into functional plans with clear links throughout. The purpose of the finance function, its role within business and how it influences business activity

| Opportunities to develop SMSC / British Value                                                                                                                                                                                     | ues:                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                     |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Spiritual                                                                                                                                                                                                                         | Cultural                                                                                                                                                                                                                                                                                                   | Mutual respect                                                                                                                                                                                      |
| <ul> <li>sense of enjoyment and fascination in learning<br/>about themselves, others and the world<br/>around them</li> </ul>                                                                                                     | ability to recognise, and value, the things we share in common across cultural, religious, ethnic and socio-economic communities                                                                                                                                                                           | an acceptance that other people having different faiths<br>or beliefs to oneself                                                                                                                    |
| Moral                                                                                                                                                                                                                             | Democracy                                                                                                                                                                                                                                                                                                  | The rule of law                                                                                                                                                                                     |
| <ul> <li>interest in investigating and offering reasoned<br/>views about moral and ethical issues and<br/>ability to understand and appreciate the<br/>viewpoints of others on these issues</li> </ul>                            | ability to recognise the difference between<br>right and wrong and to readily apply this<br>understanding in their own lives, recognise<br>legal boundaries and, in so doing, respect the<br>civil and criminal law of England                                                                             | an appreciation that living under the rule of law protects individual citizens and is essential for their wellbeing and safety                                                                      |
| Social                                                                                                                                                                                                                            | Individual Liberty                                                                                                                                                                                                                                                                                         | Tolerance and Respect of opinions and diversity                                                                                                                                                     |
| <ul> <li>use of a range of social skills in different<br/>contexts, for example working and socialising<br/>with other pupils, including those from different<br/>religious, ethnic and socio-economic<br/>backgrounds</li> </ul> | having the freedom to make our own choices<br>and do what we want – within reason. As long<br>as we respect the other three British values                                                                                                                                                                 | ability to recognise, and value, the things we share in common across cultural, religious, ethnic and socioeconomic communities                                                                     |
| Other opportunities and links                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                     |
| Cross-curricular Links Maths- percentages, graphical skills, manipulation of number and ratios                                                                                                                                    | Meta-cognition Opportunities Scaffolded tasks, like worked examples, allow students to develop their metacognitive and cognitive skills without placing too many demands on their mental resources  Carefully designed guided practice, with support gradually withdrawn as the student becomes proficient | Careers Links Auditor, Payroll administrator, Financial services customer adviser, School business manager, self employment, Land and property valuer and auctioneer, Franchise owner, Estate agent |

| Section Finance                                                                                                                                                                                                                                   |                                                                                                                                                                          | Topic 3.6.1 & 3.6.2<br>Sources of finance<br>Cashflow                                                                                                                                                              |                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Year 11                                                                                | Grade Range: 1-9                        |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|-----------------------------------------|
| Key learning objectives (knowledge / understanding / skills):  Methods businesses use to raise finance Appropriateness of sources of finance Importance of cash to businesses Difference between cash and profit Interpreting cash flow forecasts |                                                                                                                                                                          |                                                                                                                                                                                                                    | <ul> <li>Mathematical</li> </ul> | challenge of manipulat                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | d challenge <u>all</u> students<br>ion of number<br>nderstanding concept of comparison |                                         |
| Lesso<br>n                                                                                                                                                                                                                                        | Learning objectives                                                                                                                                                      | Additional guidance                                                                                                                                                                                                | Suggested<br>timing<br>(hours)   | Learning activities including Kagan, O                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | s and resources<br>racy, Differentiation, H                                            | lomework                                |
| 1                                                                                                                                                                                                                                                 | To understand the main internal and external sources of finance available.  To be able to analyse the advantages and disadvantages of each method for a given situation. | Sources of finance available include family and friends, retained profit, a new share issue, obtaining a loan or mortgage, selling unwanted assets, overdrafts, trade credit, hire purchase and government grants. | 2                                | Starter – students brainstorm the reasons why businesses need to raise finance. Show <a href="Dragons">Dragons</a> ' Den video – students discuss why entrepreneurs choose to go of the programme.  Reference – <a href="Tutor2u webpages on finance">Tutor2u webpages on finance</a> Show video clip on raising finance – <a href="BBC Bitesize video on raising finance">BBC Bitesize video on raising finance</a> Research – students complete research on the main sources of finance available to new, growing or established businesses, eg <a href="NatWest">NatWest</a> , <a href="AFC Bournemouth">AFC Bournemouth</a> etc.  Students create a table with headings including sources of finance, internal or external source of finance, appropriate for what size of business, advantages and disadvantages.  Students create a leaflet for the <a href="Prince's trust">Prince's trust</a> to guide businesses on what finance is available and which would be the most appropriate source of finance for their business.  Complete question 1d) 9 marks Paper 1 June 2014. |                                                                                        |                                         |
| 2                                                                                                                                                                                                                                                 | To be able to evaluate the suitability of                                                                                                                                |                                                                                                                                                                                                                    | 1                                | Starter – <u>sources o</u><br>Give students a rar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                        | ourchasing more stock, purchasing a new |

| Lesso<br>n | Learning objectives                                                                                                                               | Additional guidance                                                                                                                                                                              | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|------------|---------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|            | sources of finance for<br>new and established<br>businesses.                                                                                      |                                                                                                                                                                                                  |                                | factory etc. Students explain which source of finance is most appropriate in each case.  Complete question 3d) 9 marks Paper 2 June 2013 or 2b) 6 marks Paper 1 June 2015 or 2c) 9 marks Paper 2 June 2015.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 3          | To understand the consequences of cash flow problems and the effect of positive cash flow.  To understand the difference between cash and profit. |                                                                                                                                                                                                  | 1                              | Starter – BBC Bitesize image on cash flow – students try to explain what is going on to their partner.  Teacher led definition of cash flow.  Students explain why an ice cream shop may have cash flow problems during the year. Students explain the impacts on the ice cream shop of cash flow problems. Rally coach  Research – students research what went wrong with Woolworths.  Students brainstorm the effects/benefits of having a positive cash flow position.  Video illustrating cash flow problems  Reference – Tutor2u webpage on cash flow  Students list all the items that can be classified as cash in and all the items that can be classified as cash out.  Students recap calculations for profit.  Students identify the differences between cash flow and profit.  Cash flow case study and materials – Cima  Complete question 3c) 5 marks Paper 1 June 2016. |
| 4          | To understand how and why cash flow forecasts are constructed.  To be able to complete and interpret sections of a cash flow forecast.            | This includes an understanding of cash inflows and outflows, net cash flow and the opening and closing balance.  Students are not expected to be able to construct an entire cash flow forecast. | 1                              | Starter – recap quiz – cash in or out?  Teacher definition of a cash flow forecast.  Recapping understanding from last lesson – students make a list of reasons why cash flow forecasts are constructed. Rally Robin  Show a cash flow forecast – students explain to their partner how the different sections are calculated.  Students should complete a variety of cash flow forecasts and comment on the                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

| Lesso<br>n | Learning objectives                                              | Additional guidance                                                                                                                                             | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                            |
|------------|------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|            |                                                                  |                                                                                                                                                                 |                                | cash flow position of the business – <u>Luke Warm cash flow</u> , <u>Lee King cash flow</u>                                                                                                                                                                                                                                                                                                                                                                                    |
| 5          | To be able to evaluate possible solutions to cash flow problems. | Solutions to cash flow problems, including rescheduling payments, overdrafts, reducing cash outflow, increasing cash inflow and finding new sources of finance. | 1                              | Show a cash flow forecast for a hotel or other seasonal business suffering from cash flow problems during some months – students identify where the problem times occur and explain why this is likely to happen.  Students create a spider diagram for solutions that can be used to resolve these cash flow issues.  Reference – Tutor2u webpage on dealing with a cash flow problem  BBC Bitesize recap quiz on cash flow  Complete question 2d) 9 marks Paper 1 June 2013. |
| 6          | DIRT TIME                                                        |                                                                                                                                                                 |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.  Plan any next steps or catchup required and the best way to do it.                                                                                                                                                                                                                                                                                     |

| Section: 3.6<br>Finance                                       | Topic 3.6.3 Financial Terms and Calcula | ntions | Year 11 | Grade Range: 1-9                                                                 |
|---------------------------------------------------------------|-----------------------------------------|--------|---------|----------------------------------------------------------------------------------|
| Key learning objectives (knowledge / understanding / skills): |                                         |        |         | challenge <u>all</u> students<br>te of return for these projects and explanation |

| Lesso<br>n | Learning objectives                                                                                                                                                                                  | Additional guidance                                                                       | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1          | To understand the difference between variable costs, fixed costs and total costs.  To understand the concept of revenue, costs, profit and loss.  To be able to calculate revenue, costs and profit. |                                                                                           | 1                              | Starter – students write a list of 10 costs that a retail business incurs. Students swap their list with their partner. The partner needs to identify whether the cost are variable or fixed.  Key words and simple calculations revision test. Fan and Pick  Costs and revenue hangman  Complete question 2b) 4 marks Paper 1 June 2016 profit calculation.  Complete question 1.7 from specimen paper 2.                                                                                                                                                                                                   |
| 2          | To understand the main investment projects that businesses undertake.  To be able to calculate the average rate of return for these projects.                                                        | The main investment projects include investment in new machinery, buildings and vehicles. | 1                              | Starter – show an image of an expensive sports car and a luxury yacht – students decide which one they would purchase and why. Teacher explains that this decision is based around enjoyment of the product etc. vs the cost of the product. Most businesses will base their decisions on cost of the project vs the profit they can generate from the project.  Students create a list of the main investment projects businesses are concerned with.  Teacher led explanation of the average rate of return calculation.  Students complete average rate of return calculations for a variety of projects. |
|            |                                                                                                                                                                                                      |                                                                                           |                                | Complete question 2.4 from specimen paper 2.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |

| Lesso<br>n | Learning objectives                                                                                                                                                                                                                                                         | Additional guidance                                                                    | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
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| 3 and 4    | To understand the meaning of the term break-even output and interpret break-even charts.  To be able to identify the break-even level of output and margin of safety from a break-even chart.  To be able to evaluate the value of using break-even analysis to a business. | Students will not be expected to draw break-even charts or use the break-even formula. | 2                              | Starter – students list the main objectives of a business, eg profit maximisation, increase brand awareness, minimal environmental impact etc.  Teacher explanation of why a business reaching their break-even level is one of the most important targets for any business.  For reference – BBC Bitesize webpage on breaking even  Students draw a break-even chart and label the cost and revenue lines. Students draw arrows to the relevant lines explaining why they are shaped like they are, eg fixed cost line is horizontal as fixed costs don't change with output.  Teacher led explanation of the break-even point and the corresponding profit/loss. Students label the break-even point and shade in the profit and loss sections on their break-even chart.  Teacher led explanation of the margin of safety.  Students label the margin of safety on their break-even chart.  Students create a table for the main benefits and drawbacks of break-even analysis.  Recap test – the break-even chart |
| 5          | DIRT TIME                                                                                                                                                                                                                                                                   |                                                                                        |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.  Plan any next steps or catchup required and the best way to do it.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

|                                                                                                                                                                                                | Topic 3.6.4 Finance Analysing the financial performation business                                                            |                     |                                                                                                                                                                                                                                                                                                                                       | ormance of a                                                                                                                                                      | Year 11                                                                                                        | Grade Range: 1-9                                                                       |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|
| Key learning objectives (knowledge / understanding / skills):  • Purpose of financial statements  • Components of financial statements  • Interpretation of data given on financial statements |                                                                                                                              |                     |                                                                                                                                                                                                                                                                                                                                       | Key opportunities to stretch and challenge <u>all</u> students     To identify the main components of the income statement AND be able to extrapolate information |                                                                                                                |                                                                                        |
| Lesso<br>n                                                                                                                                                                                     | Learning objectives                                                                                                          | Additional guidance | Suggested<br>timing<br>(hours)                                                                                                                                                                                                                                                                                                        | Learning activities including Kagan, Or                                                                                                                           | s and resources<br>racy, Differentiation, Ho                                                                   | omework                                                                                |
| 1                                                                                                                                                                                              | To understand the importance of financial statements for assessing business performance and helping make business decisions. |                     | 1                                                                                                                                                                                                                                                                                                                                     | calculation.  Reference – <u>Tutor2</u> <u>BBC Bitesize video</u>                                                                                                 | u webpage on financia<br>on financial records                                                                  | nree financial key terms and one  al accounts  ny businesses keep financial statements |
| 2                                                                                                                                                                                              | To identify the main components of the income statement.                                                                     |                     | 1 Reference – <u>BBC Bitesize webpage on finar</u> Teacher led explanation on the main composite Students draw out an income statement and Students complete a mix and match activity costs are expenses and which are direct cost Complete <u>Sam Wich: profit or loss</u> Students to complete practice questions ass calculations. |                                                                                                                                                                   | ponents of the income statement. and highlight key calculations. ity on the main costs included – which costs? |                                                                                        |
| 3                                                                                                                                                                                              | To identify the main components of the                                                                                       |                     | 1                                                                                                                                                                                                                                                                                                                                     | Reference – BBC E                                                                                                                                                 | Bitesize webpage on bands of the components of                                                                 | alance sheets  If the statement of financial position.                                 |

Page 80 Section 3.6: Finance

statement of financial

| Lesso<br>n | Learning objectives                                                                                                               | Additional guidance                                                                                                                                                                | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                                                                                                                                                                                                                                                                                                                                                         |
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|            | position. To understand that                                                                                                      |                                                                                                                                                                                    |                                | Students write a definition of the statement of financial position. All write consensus                                                                                                                                                                                                                                                                                                                                                                     |
|            | the statement of                                                                                                                  |                                                                                                                                                                                    |                                | In pairs students discuss what it means to be a snapshot in time.                                                                                                                                                                                                                                                                                                                                                                                           |
|            | financial position is a snapshot in time.                                                                                         |                                                                                                                                                                                    |                                | Students write definitions of assets and liabilities and brainstorm examples of each.                                                                                                                                                                                                                                                                                                                                                                       |
|            | To understand the difference between assets and liabilities.                                                                      |                                                                                                                                                                                    |                                | Teacher led discussion on the importance of managing the assets and liabilities of the business.                                                                                                                                                                                                                                                                                                                                                            |
|            | access and nacinates.                                                                                                             |                                                                                                                                                                                    |                                | Complete the sections of a balance sheet activity                                                                                                                                                                                                                                                                                                                                                                                                           |
|            |                                                                                                                                   |                                                                                                                                                                                    |                                | Complete asset, liability, revenue or expense activity                                                                                                                                                                                                                                                                                                                                                                                                      |
|            |                                                                                                                                   |                                                                                                                                                                                    |                                | BBC Bitesize recap quiz on financial records                                                                                                                                                                                                                                                                                                                                                                                                                |
| 4          | To make judgements on the performance of a business through the interpretation of the information contained in income statements. | Students should consider current performance, performance against previous years, performance against competitors and performance from the perspective of a range of stakeholders. | 1                              | Starter – break the income statement into sections – students have to place the sections in the correct order.  Recap understanding of stakeholders – students list which stakeholders would be interested in the financial statements and why.  Give students simple income statements for two businesses each with two years' worth of data. Students need to judge which business they think is currently being most successful and why they think this. |
|            |                                                                                                                                   | stationologie.                                                                                                                                                                     |                                | Complete question 3c) 4 marks Paper 2 June 2016.                                                                                                                                                                                                                                                                                                                                                                                                            |
| 5          | To calculate gross profit margin and net                                                                                          | Students will not be given formulae in an exam.                                                                                                                                    | 1                              | Starter – complete the Laurie Driver account                                                                                                                                                                                                                                                                                                                                                                                                                |
|            | profit margin to help                                                                                                             | Torridae iii ari exam.                                                                                                                                                             |                                | Teacher led explanation on calculating and interpretation of gross profit margins.                                                                                                                                                                                                                                                                                                                                                                          |
|            | assess financial                                                                                                                  |                                                                                                                                                                                    |                                | Students calculate the gross profit margin for two years for a business example.                                                                                                                                                                                                                                                                                                                                                                            |
|            | performance.                                                                                                                      |                                                                                                                                                                                    |                                | In pairs students explain what the figures mean for the business and what actions they can take to improve their gross profit margin.                                                                                                                                                                                                                                                                                                                       |
|            |                                                                                                                                   |                                                                                                                                                                                    |                                | Teacher led explanation on calculating and interpretation of net profit margins.                                                                                                                                                                                                                                                                                                                                                                            |
|            |                                                                                                                                   |                                                                                                                                                                                    |                                | Students calculate the net profit margin for two years for a business example.  Rally coach                                                                                                                                                                                                                                                                                                                                                                 |
|            |                                                                                                                                   |                                                                                                                                                                                    |                                | In pairs students explain what the figures mean for the business and what actions                                                                                                                                                                                                                                                                                                                                                                           |

| Lesso<br>n | Learning objectives | Additional guidance | Suggested<br>timing<br>(hours) | Learning activities and resources including Kagan, Oracy, Differentiation, Homework                                       |
|------------|---------------------|---------------------|--------------------------------|---------------------------------------------------------------------------------------------------------------------------|
|            |                     |                     |                                | they can take to improve their net profit margin.                                                                         |
|            |                     |                     |                                | There are many old exam questions for this topic, eg 2a) NPM Paper 2 June 2015 or 3b) GPM June 2013 or 3b) GPM June 2016. |
| 6          | DIRT TIME           |                     |                                | Students update their learning and reflection journal, review of Can Do statements. Work on feedback and improve work.    |
|            |                     |                     |                                | Plan any next steps or catchup required and the best way to do it.                                                        |